



NATIONAL INSTITUTE OF TECHNOLOGY KURUKSHETRA

(Under the Ministry of HRD, Govt. of India)

KURUKSHETRA-136119, HARYANA, INDIA

EPABX: 01744-233201, 204 Fax: 01744-238050 website: www.nitkkr.ac.in

Ref. No. NITK/025/CCN/01/2019

Dated: 12.08.2019

Subject: One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management), on Ethernet port at the point of connectivity in CCN, at National Institute of Technology, Kurukshetra for one year

National Institute of Technology Kurukshetra was established in the year 1963 as Regional Engineering College and was given the status of National Institute of Technology (Deemed University) by the Government of India on October 17, 2002 under the aegis of Ministry of Human Resource Development, New Delhi. Thereafter, the Ministry of Human Resource Development, Government of India has declared the Institute as "Institute of National Importance" under the act of Parliament-2007 NITK has made rapid strides toward excellence. NITK offers undergraduate (B. Tech.) as well as postgraduate (M. Tech.) programs in Civil, Computer Science, Electrical, Electronics and Communication, Mechanical Engineering, Production and Industrial Engineering, Information Technology. This institute also offers Master of Business Administration (MBA) programs in Marketing, Finance, Human Resource Management, Information Technology along with programs in Engineering, Technology, Applied Sciences, and Humanities & Social Sciences at the doctorate level. The institute also offers excellent facilities for advanced research in the emerging areas of science and technology.

National Institute of Technology Kurukshetra invites e-tender for **One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management) on Ethernet port at the point of connectivity in CCN at National Institute of Technology, Kurukshetra for one year** from reputed agencies. The quotation documents along with detailed terms and conditions can be downloaded from the Institute eProcurement Portal <https://www.tenderwizard.com/NIT>.

SL No.	Scope of work	Cost of tender document (In Rupees)	Tender processing Fee (Non Refundable) (inclusive of GST @18.00%) to be paid through e-payment mode (i.e. NEFT/RTGS/,Credit Card/Debit card) (in Rupees)	Earnest Money Deposit (In Rupees)	Completion Time
1	2	4	5	6	7
01.	One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management) on Ethernet port at the point of connectivity in CCN at National Institute of Technology, Kurukshetra for one year	500/-	2596/-	44000/-	12 months



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Tender Tentative Schedule and Contents

Sl. No.	Activity	Date/Time : Duration
1.	Name of work	One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management) on Ethernet port at the point of connectivity in CCN at National Institute of Technology, Kurukshetra for one year.
2.	Estimated Cost	22,00,000.00
3.	Earnest Money Deposit	Rs. 44000/-
4.	Completion Time	30 Days
5.	Cost of Tender Document	Rs. 500/-
6.	Online Sale/Download date of Tender documents	From 16.08.2019 to 06.09.2019 (15:00 Hrs.) e-Procurement Portal : https://www.tenderwizard.com/NIT
7.	Bid Clarification Date/Time (Pre-Bid Meeting)	26.08.2019 at 11:00 Hrs.
8.	Date/Time for submission/ uploading of offer/Bid	06.09.2019 Up to 15.00 Hrs. e-Procurement Portal : https://www.tenderwizard.com/NIT
9.	Submission of Tender Document Fee & EMD in Hard copy/Original	06.09.2019 Up to 15.00 Hrs.
10.	Date & time for opening of Technical Bid	06.09.2019 at 16:00 Hrs. e-Procurement Portal : https://www.tenderwizard.com/NIT
11.	Date & time for opening of Financial Bid	12-09-2019 at 11:00 Hrs. e-Procurement Portal : https://www.tenderwizard.com/NIT
12.	Maintenance Period	90 days from the date of Opening Quotation
13.	Address for submission of Tender	Professor In-Charge (Stores) National Institute of Technology Kurukshetra-136119, Haryana, India Tel. 01744-233266, 233451 Email: stores@nitkkr.ac.in

Complete tender document is available for reference purposes on Institute website www.nitkkr.ac.in and <https://www.tenderwizard.com/NIT>.

Mode of Submission of Bids is through public procurement portal <https://www.tenderwizard.com/NIT> only. Manual bids shall not be accepted.

Tenderers/bidders are requested to visit the website: (<https://www.tenderwizard.com/NIT>) & www.nitkkr.ac.in regularly. Any changes / modifications in the tender inquiry will be intimated by corrigendum through these websites only.



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IMPORTANT NOTE

1. All corrigenda, addenda, amendments and clarifications for the tender will be uploaded on the website www.nitkkr.ac.in and www.tenderwizard.com/NIT , and not in the newspaper, Bidders shall keep themselves updated with all such developments.
2. In case the last date of receipt/ opening of bids fall on holiday, the bids shall be receipt/opened on the next working day at same time.
3. Tender fee of Rs.500/- (Nonrefundable) in the shape of Demand Draft in favour of Director, NIT Kurukshetra and EMD of Rs. 44000/- (Rupees Forty-Four Thousand Only) in the shape of Demand Draft favoring Director, NIT Kurukshetra be submitted as per date mentioned in schedule. Agency registered with NSIC/MSME is exempted from payment of Earnest Money Deposit but required to attach the attested copy of registration indicating the company name, address, registration number, validity & product for which registered in the technical bid. Any deviation in the certificate on product or validity or name of the company tendering, will attract rejection resulting non-opening of respective price bid.



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BIDDING PROCEDURES & INSTRUCTIONS TO TENDERER

- 1) No tender will be accepted in physical form. The bidders shall have to submit their Bids online in Electronic Format under Digital Signatures. For participation in the e-tendering process, the bidders need to register themselves on <https://www.tenderwizard.com/NIT>
- 2) Bids are to be submitted online and opened online as per time given failing which no tender will be considered.
- 3) **The tenderers are required to upload the scanned copy (duly signed and stamped copies of the relevant documents) required as per Terms & Conditions, technical bid and other required tender conditions, failing which their bids may be rejected and will not be considered. The bid will be treated non-responsive.**
- 4) NIT Kurukshetra, will not be responsible for any delay in online submission of bids due to any reason whatsoever.
- 5) Bidders should also send the scanned copies of Tender fees and EMD as specified in the tender documents with online technical documents.

Tender Fee of Rs. 500 in the form of a Demand Draft in favor of the Director NIT Kurukshetra and EMD in the form of Demand Draft in favour of NIT Kurukshetra should be submitted to the following address before opening of the Technical Bid as per given time schedule for physical submission of EMD and Tender fee. Envelope should have full address and phone number of the tenderer. The Envelope should be superscripted as EMD and Tender Fee for ***One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management) on Ethernet port at the point of connectivity in CCN at National Institute of Technology, Kurukshetra for one year*** and sent to following address.

Kind Attention-

Professor in Charge (Stores)

Room No. 304, Golden Jubilee Administrative Building

National Institute of Technology Kurukshetra,

Kurukshetra-136119, Haryana (India).

- 6) The details of EMD specified in the tender document should be same as submitted online (scanned copies). Otherwise tender will be rejected summarily.
- 7) The conditional bids shall not be considered and will be out rightly rejected.
- 8) The Financial Bid of only those bidders shall be opened who will qualify the Technical criteria as mentioned in the technical bid and as approved by the Committee/Technical Experts. The date, time & place of opening of the financial bid(s) will be intimated in due course of time.
- 9) Telex, Fax, e-mail and other incomplete offers are liable to be summarily ignored.



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- 10) At any time prior to the deadline for submission of bid, the institute may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer(s), modify the tender document by amendment.
- 11) The amendment will be uploaded on Institute website and Tendewizard website. In order to afford prospective tenderer(s) reasonable time in which to take the amendment into account in preparing their bid, the institute may, at its discretion extend the deadline for the submission of tender.
- 12) The successful Bidder will have to submit a Performance Bank Guarantee for amount of @ 5% of the tendered and accepted value of the work, which shall be issued by any scheduled Bank valid for 2 months more than the contract period within 15 days of issuance of award letter.
- 13) The offer should remain valid for minimum 90 days from the date of opening of tender.
- 14) All the terms and conditions contained in this tender document shall be acceptable to Bidder. No change in terms or conditions shall be accepted.
- 15) Institute and the agency shall make every effort to resolve the disputes by amicably/direct informal negotiations, any disagreement or dispute arising between them under or in connection with the contract. If after thirty days from the commencement of such informal negotiations, Institute and the agency be unable to resolve amicably a contract dispute, either party may require that the dispute be referred for resolution by formal arbitration. The Director, National Institute of Technology, Kurukshetra shall be arbitrator for any type of dispute in the contract and his decision shall be final and binding.
- 16) In case of dispute, the matter will be subject to Kurukshetra, Haryana Jurisdiction only
- 17) The Institute shall not provide any residential accommodation to the personnel employed by the agency.
- 18) The Institute will be under no obligation to provide employment to any of the employees of the agency during or after expiry of tender/ agreement/ contract period and the Institute recognizes no employer- employee relationship between Institute and employees deployed by the contractor agency.
- 19) The Institute shall not be responsible financially or otherwise for any injury to the personnel in the course of performing the functions as per this tender. This liability shall be of the agency.
- 20) **NIT Kurukshetra reserves the right: -**
 - A. To terminate the offer or Letter of Intent (LOI) or agreement and to forfeit the EMD/ Security Deposit of the successful bidder on submission of false information/ mis-guidance/ non-acceptance or Non-compliance of offer in full or part at any stage.
 - B. To seek any clarification or verify the credentials or documents submitted by the Bidder, which are deemed to be necessary to decide this tender.
 - C. To accept or reject any or all offer(s) in part or full without assigning any reason thereof, before the award of the contract.
 - D. To reject the proposal if the bidder is directly or indirectly engaged in corrupt, fraudulent,



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collusive or coercive practices while competing the tender and to blacklist the bidder for future transactions.

COST OF TENDER DOCUMENT

An amount of Rs. **500/-** (Rupees Five Hundred only) may be deposited in the form of Demand Draft in favour of Director NIT Kurukshetra towards the cost of Tender Document, failing which bid will not be considered. This amount is non - refundable.

EARNEST MONEY DEPOSIT (EMD)

An amount of Rs. **44,000/- (Rupees Forty-Four Thousand Only)** is required to be deposited by all the bidders in the form of Demand Draft in favour of Director NIT Kurukshetra towards the earnest money failing which bid will not be considered. The EMD will not carry any interest. The Earnest Money Deposit (EMD) of the all the bidders, who have not been awarded the contract will be returned. EMD of the successful bidder, who has been awarded the contract, will be returned on the submission of PBG of @ 5% of the tendered and accepted value of the work.

PERFORMANCE BANK GUARANTEE (PBG)

Successful bidder is required to submit Performance Bank Guarantee (PBG) of @ 5% of the tendered and accepted value of the work. PBG is required to be deposited before the date of engagement. Failure to do so shall entail cancellation of the letter of acceptance and forfeiture of earnest money deposit. The refund of PBG shall be subject to Director NIT Kurukshetra which has right to deduct/appropriate its dues against the Agency/Company under the contract or under any other earlier contract.



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SCOPE OF WORK

One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management), on Ethernet port at the point of connectivity in CCN, NITK for One year.

All hardware and associated software components including router to be installed at NITK for the purpose shall be provided by the vendor, which will be the property of the vendor and may take them back on the expiry of the contract. NIT Kurukshetra shall not provide any hardware/software.

Sr. No.	Description
1.	500 Mbps Internet bandwidth at all the time.
2.	Packet losses: Less than 1% (Average over 1000 ping) at any given point of time to any part of globe.
3.	Latency: Less than 350ms from NITK to ISP's tier international PoPs
4.	Network Availability: More than 99% per month.
5.	Reports for performance, monitoring/usage to be submitted by the ISP on weekly or monthly basis or as per requirement of NIT, Kurukshetra
6.	The 500 Mbps leased circuit will be utilized for critical services like Web Servers, Mail Servers, video conferencing etc. apart from normal Internet usage. To ensure uninterrupted critical services, the ISP will ensure redundant alternative leases circuit route (e.g. ring topology) on optical fiber. In any case, downtime shall not be more than 2 hours failing which penalty to the tune of 400% shall be imposed in terms of extended hours of service.

WHO CAN APPLY

- I. If the agency is individual, the application shall be signed by the proprietor or representative holding the power of attorney of the proprietor with full typewritten names and current address.
- II. If the agency is a firm in partnership, the application shall be signed by all partners of the firm with their full typewritten names and current addresses, or alternatively, by a partner holding power of attorney for the firm. In the latter case a certified copy of the power of attorney should accompany the application. In both cases, a certified copy of partnership deed and current address of all the partners of the firm should accompany the application.



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- III. If the agency is a limited company or a corporation, the application shall be signed by a duly authorized person holding power of attorney for signing the application accompanied by a copy of the power of attorney. The agency should also furnish a copy of the Memorandum and Articles of Association duly attested by a Public Notary.
- IV. Joint Venture/ Consortiums are not accepted.

ELIGIBILITY AND SELECTION CRITERIA

(A) Eligibility Criteria

The agency shall furnish, as part of its quotation offer, document establishing the agencies eligibility to participate in the quotation and its qualifications to perform the contract. The documentary evidence of the agency's qualifications to perform the contract, shall establish to Institute satisfaction that the agency is eligible as per the criteria outlined in the Eligibility Criteria below: -

- 1) Liasioning (if required) with other firms (s) for obtaining point-to-point connectivity between ISP node and NIT, Kurukshetra shall be the responsibility of the bidder.
- 2) The ISP should have a valid category "A" ISP license from Govt. of India (Copy of license must be attached).
- 3) ISP must have DOT license to set up and operate International gateways. ISP must have distributed minimum 500 Mbps of International Internet bandwidth to its Clients (certificate must be attached).
- 4) Bidder should have fully resilient and self-healing network architecture, on fiber medium, from the international gateway in India up to the international Points of Presence.
- 5) The international connectivity must have trans-Atlantic or/and Trans-Pacific routes. The bidder should have capabilities of route diversity on Atlantic and Pacific.
- 6) Bidder should have well defined capabilities and procedure to track call resolution progress status and provide the updates to the customer. In addition, ISP should have well defined management and technical escalation procedures.
- 7) The list of existing enterprise customers of Internet bandwidth (500 Mbps or more) should be provided along with feedback.
- 8) Compliance of terms with any deviation should be clearly indicated in remarks in separate deviation sheet.
- 9) The ISP should have a fully functional customer service center in the region, which is operational 24 hours. (Attach certificate).



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- 10) Bidder should have state of the art Network Management Centre and Network Operation Centre which operates on a 365*24*7 basis. Bidder should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose.
- 11) The bidder would ensure that the local loop provisioning does not violate regulations as laid by Government of India/TRAI in respect of such links/networks. Bidder will be responsible for making all the payments towards the local loop charges/rentals/WPC charges etc.
- 12) Vendors not complying with above conditions or not providing complete information as described shall not be considered.
- 13) The Institute reserves the right to carry out the capability assessment of the bidder and the client's decision shall be final in this regard.
- 14) The bidder will be required to sign a Service level agreement (SLA) with the Institute to provide network availability and maintenance support as mentioned in this document for the contract period.
- 15) The agency should be registered with the statutory/local authorities. Copy of valid PAN, GST, EPF number to be submitted.
- 16) Agency to submit Certificate of Registration, MOU & Article of Association etc. in case of partnership firm.
- 17) The agency has not been debarred and/or blacklisted by any Central Government/or any State Government Department(s) and the agency/contractor should not have any litigation in any of the labour court(s). An affidavit to that effect on Non-Judicial Stamp paper of Rs. 10/- duly notarized, shall be enclosed with the technical bid.

(B) Selection

(i) Preliminary Scrutiny

The Institute will scrutinize offers to determine whether they are complete or any errors have been made in the offer or required technical documentation has been furnished or the documents have been properly signed or items quoted are as per the schedule.

(ii) Short-listing of Quotations

The Institute will open the technical bid first, then only the financial bid of successful bidder qualified in technical bid will be opened. If there is a discrepancy between words and figures, the amount indicated in words will be presumed. The firms/bidders should quote the amount for both the scope of work, otherwise the quotation will be rejected and treated invalid.

(iii) Clarification of Offers

To assist in the scrutiny, evaluation and comparison of offers, the Institute may, at its discretion, ask some or all agencies for clarification of their offer.

(iv) Verification

The Institute reserves the right to verify any or all statements made by the agency in the



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quotation document and to inspect the agency's facilities, if necessary, to establish to its satisfaction about the service provider's capacity to perform the job.

(v) Selection of Lowest Bidder

The selection of lowest bidder will be based on the total sum of the price quoted.

CONTRACTOR'S OBLIGATIONS

The ISP would be responsible for the following:

- I. To provide 500 Mbps internet connectivity (Leased Line) at NIT, Kurukshetra. Internet Router Port at ISP gateway for required bandwidth and minimum 16 IPv4 addresses including reverse lookups configured at these IP's. 32 public IPv6 addresses for exclusive use by the institute will be provided by the vendor if institute demands in future.
- II. Liasoning, with BSNL for obtaining point-to-point connectivity between ISP node and NIT, Kurukshetra (if required)
- III. Installation, commissioning, configuring of the link and hardware (Mux, Modems and Router etc.)
- IV. Maintenance support service (24 hours and 7 days a week) for Bandwidth and equipment.
- V. MRTG graph for bandwidth monitoring at Router in NITK on hourly basis.
- VI. In any case, downtime shall not be more than 2 hours failing which penalty to the tune of 400% shall be imposed in terms of extended hours of service.
- VII. In case of the above parameters going out of specifications, NIT, Kurukshetra will be compensated adequately in respect of the extended time for the loss of hours in service.

PERIOD OF WORK

The tender will be awarded for a period of one year (inclusive of both operating and maintenance period) from the day the selected agency starts providing services in the Institute. However, Institute reserves right to cancel/ terminate the contract any time. Extension of one year may be considered by the Institute, depending upon the satisfactory performance of agency and approval from competent authority.

PAYMENT OF BILLS

- i. Bandwidth charges are payable Quarterly. ISP will be responsible for making payment related to WPC and other clearance charges.
- ii. Wherever any over payment comes to the notice of the Institute the same shall be deducted by the Institute from any sum due or which at any time thereafter may become due to the agency under this tender/ agreement/ contract, and failing that, under any other agency/ contract/agreement with the Institute or from the performance security deposit of the agency.



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- iii. Institute reserves the right to carry out at payment audit and/or technical examination of the final bill including all supporting vouchers, abstract etc. Institute further reserves the right to enforce recovery of any overpayment whenever detected.
- iv. If as a result of such audit and technical examination, any overpayment is found in respect of any work done by the agency or alleged to have been done by the agency under the tender / agreement/ contract, it shall be recovered by the Institute from the agency by any or all the methods prescribed above or through a Court of law as the situation warrants.



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Annexure-I

(On the letter head of the Firm)

MANDATE FORM FOR BANKING DETAILS

Name of the Firm:

Registered /Postal Address:

1.	Permanent Account Number(PAN) No.		
2.	GST no. of the Firm		
3.	Bank Details.		
	a.	Bank Name	
	b.	Bank Address	
	c.	Account no.	
	d.	Type of Account (Current/Saving)	
	e.	RTGS/NEFT Code	

Date:

Name of the Authorized Signatory

Place:

Stamp & Signature



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Annexure-II

AFFIDAVIT REGARDING BLACKLISTING / DEBARRING FOR TAKING PART IN QUOTATION.

(To be executed & attested by Public Notary/Executive Magistrate on Rs.10/- non judicial stamp paper by the Agency)

I / We _____ (Agency) hereby declare that the firm / agency namely

M/s. _____ has not been blacklisted or debarred in the past by Union/State Government or organization from taking part in Government quotations in India and should not have any litigation in any of the labour court(s).

Or

I / We _____ (Agency) hereby declare that the Firm / agency namely M/s. _____

was blacklisted or debarred by Union/State Government or any Organization from taking part in Government agencies for a period of _____ years w.e.f. _____ to _____. The period is over on _____ and now the firm/company is entitled to take part in Government tenders.

In case the above information found false, I/we are fully aware that the agency / contract will be rejected/cancelled by the Director, NIT Kurukshetra, and EMD / SD shall be forfeited.

In addition to the above, the Director, NIT Kurukshetra will not be responsible to pay the bills for any completed/partially completed work.

DEPONENT

Attested:

(Public Notary / Executive Magistrate)

Name _____

Address _____



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Annexure-III

TENDER ACCEPTANCE LETTER (To be given on Company letter head)

Date:

To,
The Director,
National Institute of Technology,
Kurukshetra.

Sub: Acceptance of terms and Conditions of tender.

Tender Reference No:

Name of the tender/work: -

Dear Sir,

1. I/we have downloaded the tender documents for the above mentioned Tender/work from the website (s) namely:
-

as per your advertisement, given in the above mentioned website(s).

2. I/we hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedules(s), etc.) which form part of the contract agreement and I/we shall abide hereby the terms/ conditions/clauses contained therein.
3. The corrigendum(s) issued from time to time too have also been taken into consideration, while submitting this acceptance letter.
4. I/we hereby unconditionally accept the tender conditions of above mentioned tender document (s)/corrigendum(s) in its totality /entirety.
5. I/we certify that all information furnished by our Firm is true and correct and in the event the information is found to be incorrect/untrue or found violated, then your department/organization shall without giving any notice or reason thereof or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully

(Signature of the Bidder, with Official Seal)



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FINANCIAL BID

“One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management), on Ethernet port at the point of connectivity in CCN, at National Institute of Technology, Kurukshetra for one year” Situated at National Institute of Technology, Kurukshetra-136119

I/We _____ on behalf of M/s _____

hereby undertake: -

Sr. No.	Scope/Name of work	Basic Price	GST	Total Amount
1.	One 500 Mbps Internet Connectivity through optical fiber leased line (1:1 pure duplex, symmetric, unshared and uncompressed) up to NIT Kurukshetra dedicated on Optical fiber link (MRTG at NIT Kurukshetra for peer bandwidth management), on Ethernet port at the point of connectivity in CCN, at National Institute of Technology, Kurukshetra for one year			

Signature of the agency
with Seal of the Firm