

# **USER MANUAL FOR STUDENTS**

## **NSP WEB PORTAL**

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## 1 System Overview

The NSP web portal is divided into various modules, the following modules will be accessible to the Student User –

- Authentication
- My Profile
- My Applications
- Fill Application
- Withdraw Application
- Revoke Application
- Renew Application

### 1.1 Pre-requisite

To start the application process, students should have the following items ready. Please note that not all the details mentioned below are mandatory. Document requirements vary by scheme, so check your specific scheme details to know which documents are mandatory for your application.

1. Android based active mobile number
2. Your basic details like –
  - a. Name
  - b. Gender
  - c. Date of Birth
  - d. Father's Name
  - e. Mother's Name
  - f. Domicile State
3. School/ Insitute enrolment number
4. Class 10<sup>th</sup> details such as –
  - a. 10<sup>th</sup> class roll no
  - b. 10<sup>th</sup> class percentage
  - c. 10<sup>th</sup> class marksheet (If applicable)
5. Class 12<sup>th</sup> details such as –
  - a. 12<sup>th</sup> class roll no
  - b. 12<sup>th</sup> class percentage
  - c. 12<sup>th</sup> class marksheet (If applicable)
6. Competitive exam details such as –
  - a. Competivite exam name (If qualified)
  - b. Competivite exam roll no (If any)
  - c. Competivite exam year (If any)
7. Ration Card/ PPPID Details
8. UDID No (In case of disability)
9. Complete Address

10. Domicile Certificates (If applicable)
11. Aadhaar details such as –
  - a. Aadhaar number
  - b. Mobile number linked with Aadhaar
  - c. Aadhaar Card (If applicable)
  - d. NPCI Seeding status (desired)
12. If you don't have an Aadhaar
  - a. Active mobile number
  - b. Aadhaar enrolment slip or Parent's/Legal Guardian's Aadhaar (in case student is minor)
  - c. student is minor)
  - d. Mobile number linked with EID or Parent's Aadhaar
  - e. NPCI Seeding status (desired)

## 1.2 FAQs

### 1. How do I apply for Scholarship?

First student has to [Register](#) on OTR in order to get OTR ID. Further the OTR must be used to [Login](#) on NSP Application Form module.

Student's demographic details and photograph will be automatically fetched form OTR.

### 2. How do I update my demographic details?

For change in demographic details student must first update their Aadhaar details. These changes will be reflected in student's OTR profile through fresh eKYC. After updation in NSP OTR, details will be reflected in NSP Application Form.

### 3. How do I change my Domicile State?

If you have already applied for an application then you will not be able to change your domicile state unless you withdraw your application. Please note all of your applications (Scholarship/ incentive) must be withdrawn. If you have even one active application, you will not be able to change your Domicile state. Additionally, you can not withdraw your application if the application has been approved by L2 (Nodal officer) or if the scholarship payment has been released.

To know how to withdraw an application, please refer to [Section 2.4 Withdraw Application](#).

### 4. How can I change my Scholarship Category once my application is submitted?

You cannot change your scholarship category once your application is submitted. To change your scholarship category, you will have to withdraw your incorrect application

and apply again with 'Apply Fresh' for a new application.

To know how to apply fresh for an application, please refer to [Section 2.3.1 Apply Fresh](#).

To know how to withdraw an application, please refer to [Section 2.4 Withdraw Application](#).

#### **5. When can I withdraw my application?**

You can withdraw your application at any time during the application process. Please note that you will not be able to withdraw your application if any of the following conditions are met –

1. If the application has been approved by L2 (Nodal officer)
2. If the scholarship payment has been released.

To know how to withdraw an application, please refer to [Section 2.4 Withdraw Application](#).

#### **6. Can I enable my application again after withdrawing?**

Yes, you can enable your application again after withdrawing. To do so, go to 'My Applications' page and click on the 'Revoke Application' button for the desired application.

Please note that you cannot revoke your scholarship application if you fail the following conditions –

1. You already have another active scholarship application and want to revoke another scholarship application.
2. Application Dates has been closed.
3. If the domicile state of the withdrawn application is different from your current active application (if any).

#### **7. How can I apply for multiple scholarships?**

You cannot apply for multiple scholarships. You can only apply for one scholarship at a time. In order to change your scholarship scheme, you will have to withdraw your current scholarship application first. Please note that you will not be able to withdraw your application if any of the following conditions are met –

1. If the application has been approved by L2 (Nodal officer)
2. If the scholarship payment has been released.

To know how to withdraw an application, please refer to [Section 2.4 Withdraw](#)

### [Application.](#)

#### **8. How can I apply for multiple incentives?**

You can apply for multiple incentives from the 'Apply Fresh' page. Click on 'Apply Fresh' and select 'Incentive' from the Application Type dropdown menu. There is no limit to the number of incentives you can apply for.

To know how to apply fresh for an application, please refer to [Section 2.3.1 Apply Fresh.](#)

## **2 Student Modules**

The users will be able to view the login page when they enter the URL and hit Enter in case they are not logged in. All the major modules for the user are described below:

### **2.1 One Time Registration**

Users will be able to register themselves into the portal using OTR. They will be able to access the same using the following steps as shown in **Fig 2.1 (a)**, **Fig 2.1 (b)** and **Fig 2.1 (c)**.

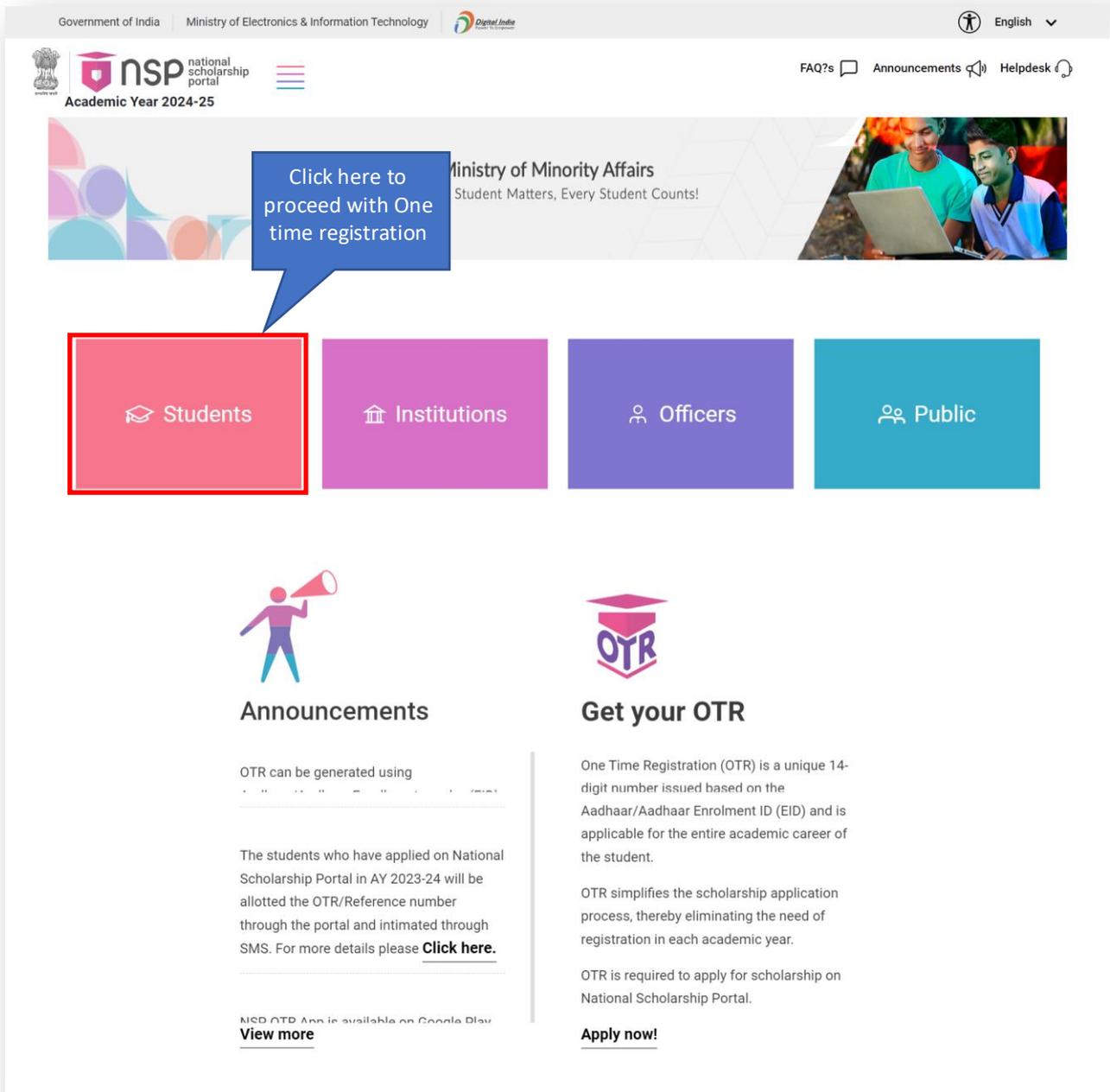


Fig 2.1 (a)

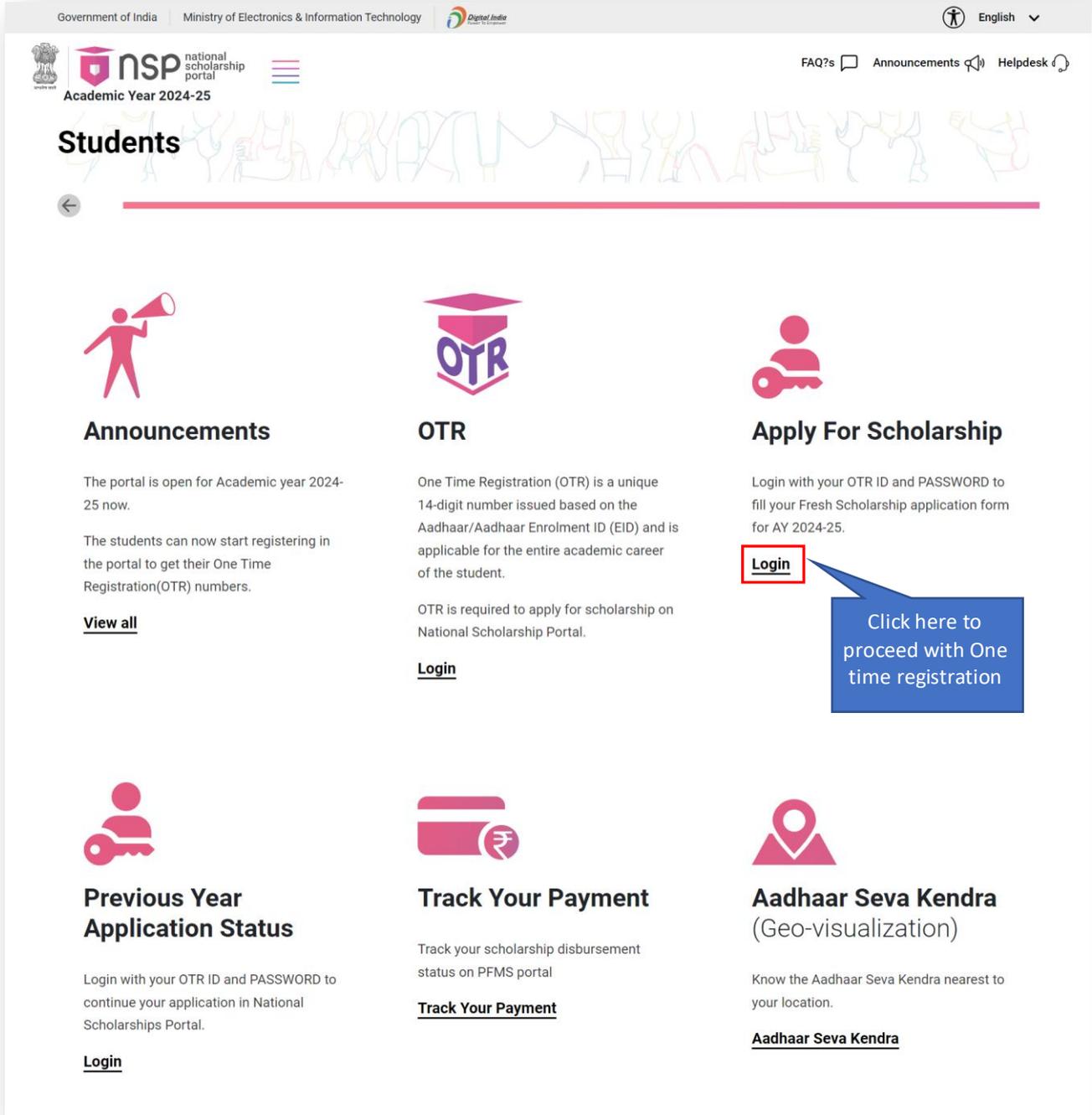
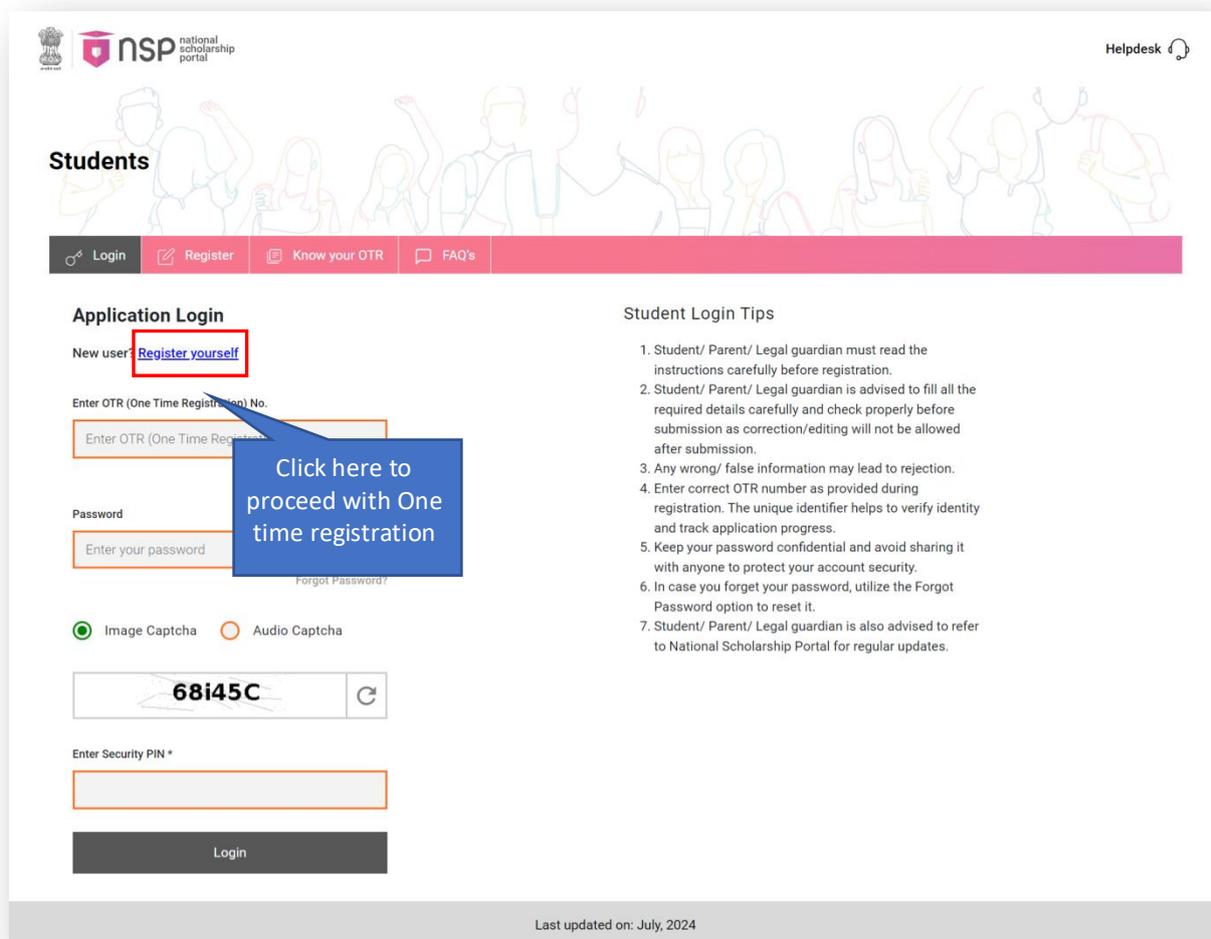


Fig 2.1 (b)



**Fig 2.1 (c)**

Then students will be able to register into to Portal using ‘Register yourself’ link from the Login Page. Only Students will be able to register into the Portal.

There will be following steps for user to register themselves –

- General Instructions
- Register Mobile Number
- eKYC Update
- Finish

**2.1.1. General Instructions**

This will be the first step for registration. The Page will look as shown in **Fig 2.1.1 (a)**

The screenshot shows the 'Register' page on the National Scholarship Portal (NSP). At the top, there are navigation links for 'Login', 'Register', and 'Change Mobile no.', which are highlighted with a red box and a callout bubble saying 'Click here to Login/ Register/ Change Mobile no.'. Below this is a progress indicator with four steps: 1. Guidelines, 2. Register Mobile No., 3. eKYC, and 4. Finish. The main content area is titled '1. One Time Registration (OTR) Guidelines for Scholarships Hosted on NSP' and contains several numbered points regarding mandatory requirements, essential requirements, and steps for registration. At the bottom of the guidelines, there are two checkboxes for agreement, both highlighted with red boxes and a callout bubble saying 'Check all the boxes to proceed further'. Below the checkboxes are 'Cancel' and 'Next' buttons, also highlighted with red boxes and callout bubbles: 'Click here to go back to login page' for 'Cancel' and 'Click here to go to next step' for 'Next'. The footer contains logos for MeitY, NIC, myGov, and india.gov.in, along with links for Copyright Policy, Privacy Policy, Terms and Conditions, Disclaimer, Hyperlink, and Site Map. The last update date is 01 June 2024.

Fig 2.1.1 (a)

### 2.1.2. Register Mobile Number

This will be the second step for registration. The Page will look as shown in **Fig 2.1.2 (a)**

**Fig 2.1.2 (a)**

### **2.1.3. eKYC Update**

This will be the third step for registration. Users will have 3 options to complete the eKYC Step.

'I have an Aadhaar' option will look as shown in **Fig 2.1.3 (a)**

The screenshot displays the 'Register' page on the National Scholarship Portal (NSP). The user is at step 3 of 4: '3. eKYC'. The page has a navigation bar with 'Login', 'Register', and 'Change Mobile no.' options. A progress indicator shows steps 1 (Guidelines), 2 (Register Mobile No.), 3 (eKYC), and 4 (Finish). The eKYC section offers three radio button options: 'I have Aadhaar' (selected), 'Aadhaar not assigned (I have EID)', and 'Parent/Legal Guardian Aadhaar Number'. Below these, the 'I have Aadhaar' form includes an 'Aadhaar No.\*' field with a 'Get OTP' button, an 'Enter OTP \*' field, a captcha section with 'Image Captcha' selected and an 'IVLVYH' code, and an 'Enter Captcha Code \*' field. At the bottom are 'Cancel' and 'Verify' buttons. Blue callout boxes provide instructions: 'Select any of the 3 options to complete the step', 'Enter student's aadhaar number and click on 'Get OTP' to receive OTP on linked mobile no.', 'Enter OTP here', 'Refresh to get new Captcha', 'Enter Captcha here', 'After filling all the details, click here to go to the next step', and 'Click here to go to the previous step'. The footer contains logos for MeitY, NIC, myGov, and india.gov.in, along with copyright and privacy policies.

Fig 2.1.3 (a)

User will have another option as well i.e. 'Aadhaar not assigned (I have EID)' to complete the

step. 'Aadhaar not assigned (I have EID)' option will look as shown in **Fig 2.1.3 (b)**

Government of India | Ministry of Electronics & Information Technology | Digital India

Search by Keywords...

FAQs | Announcements | Helpdesk | Login

## Students

← Login Register

### Register

Already have an account? [Login](#)

1. General Instructions 2. Register Mobile No. 3. eKYC update 4. Finish

#### 3. eKYC update

I have Aadhaar  Aadhaar not assigned (I have EID)  Guardian Aadhaar Number

**Note:-**

1. Enter EID of any 12 Digits (It must be unique) carefully before registration.

2. Enter Date and Time of registration. Enter details carefully and check properly before submission. As no

3. Refresh to get new Captcha. rejection.

Correct and active Aadhaar/EID number in the online application.

to National Scholarship Portal for regular updates.

EID\*

EID Date\* Time(HH:MM:SS)\*

DD/MM/YYYY

Image Captcha  Audio Captcha

LBKJZ

Enter Captcha Code \*

Cancel Verify

Click here to go to the previous step

Select any of the 3 options to complete the step

Enter EID of any 12 Digits (It must be unique)

Enter Date and Time of registration

Refresh to get new Captcha

Enter Captcha here

After filling all the details, click here to go to the next step

**Fig 2.1.3 (b)**

User will have another option as well i.e. 'Aadhaar not assigned (I have EID)' to complete the step. 'Aadhaar not assigned (I have EID)' option will look as shown in **Fig 2.1.3 (c)**

Fig 2.1.3 (c)

Once user fills all the details and clicks on verify from any of the 3 options above, they will be able to fill their basic information as shown in Fig 2.1.3 (d)

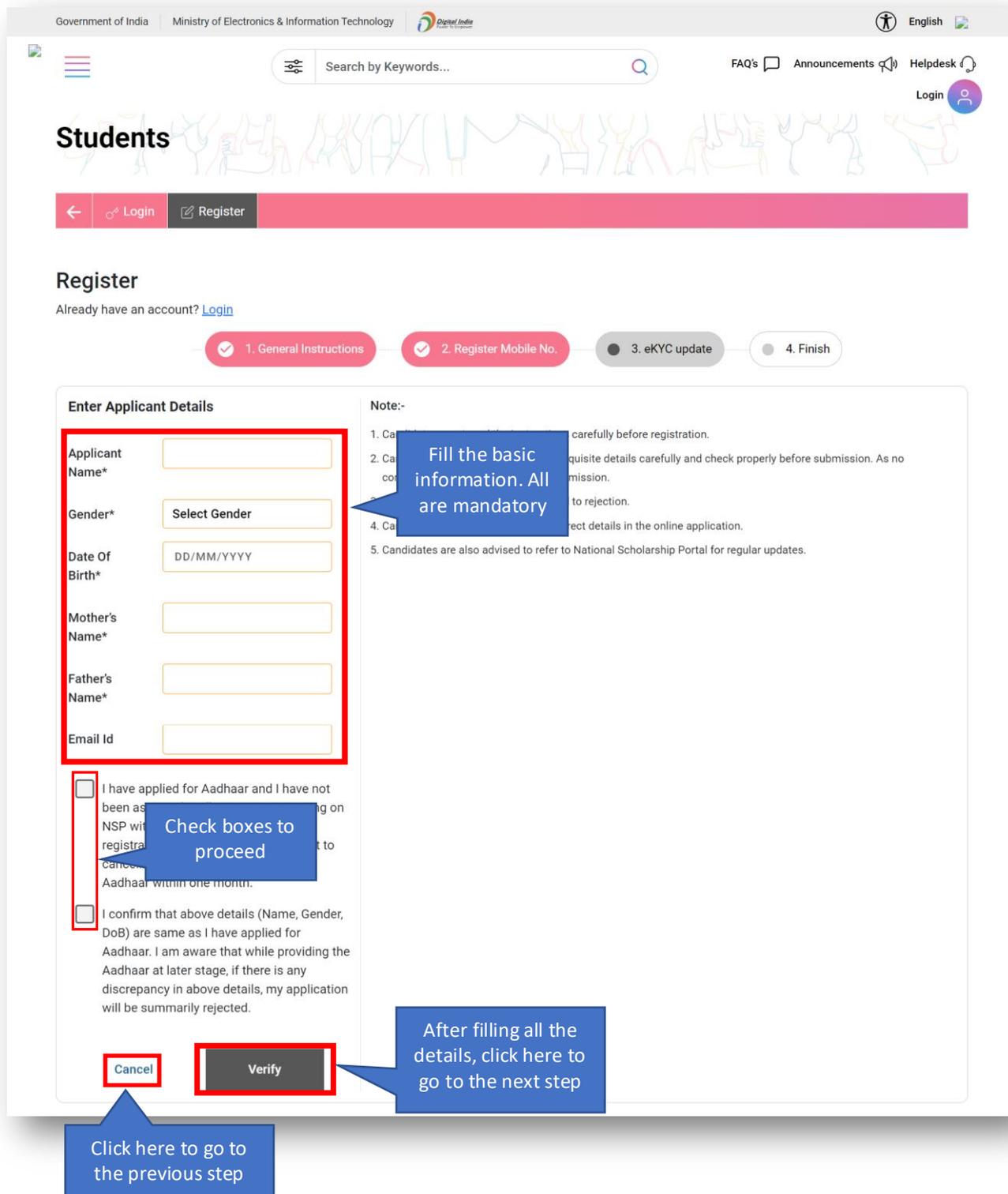


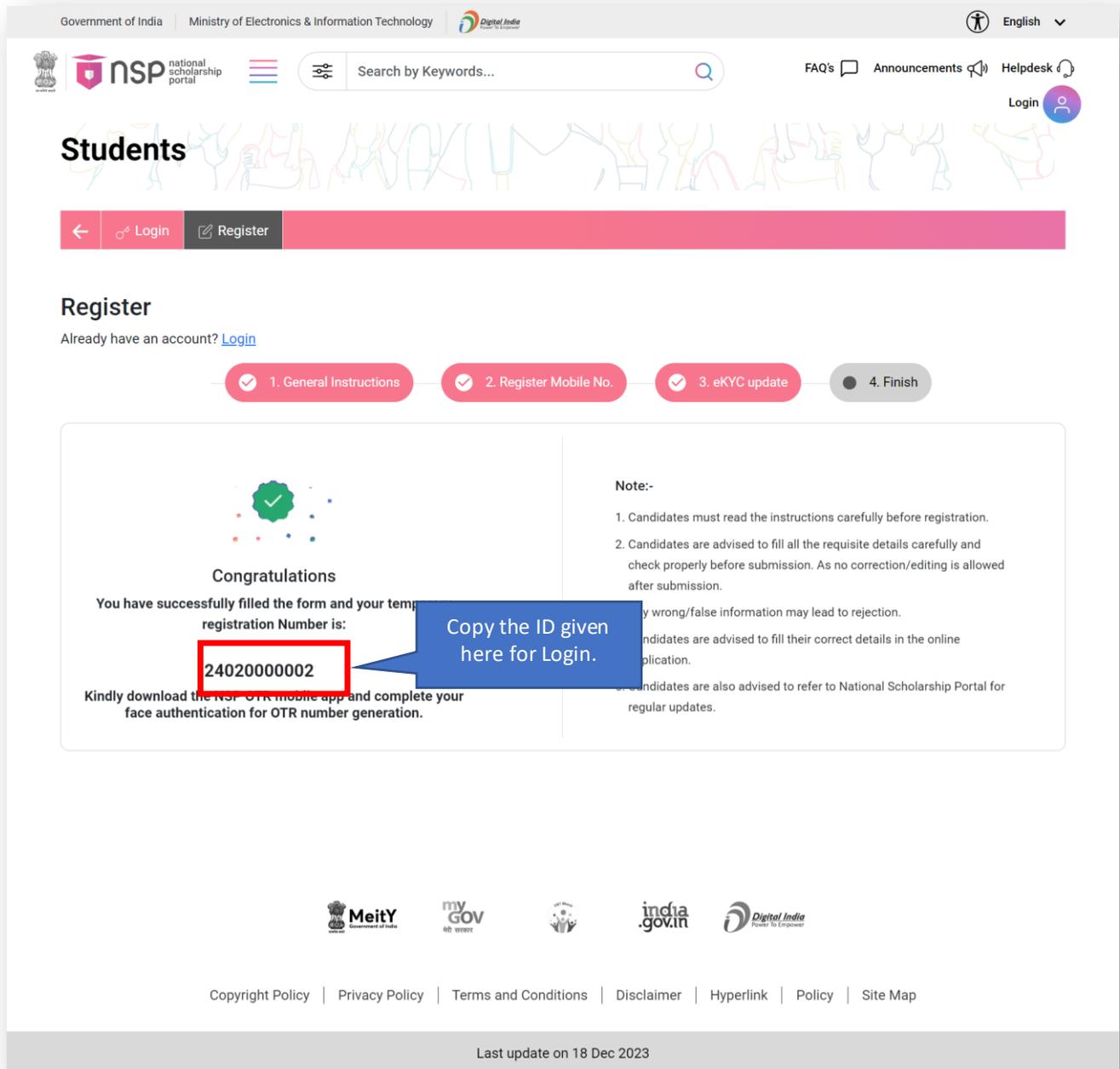
Fig 2.1.3 (d)

### 2.1.4. Finish

Once user completes all the steps till eKYC update, there registration will be completed and

they will be able to view the Success page.

Finish page will look as shown in **Fig 2.1.4 (a)**



**Fig 2.1.4 (a)**

## 2.2 Login

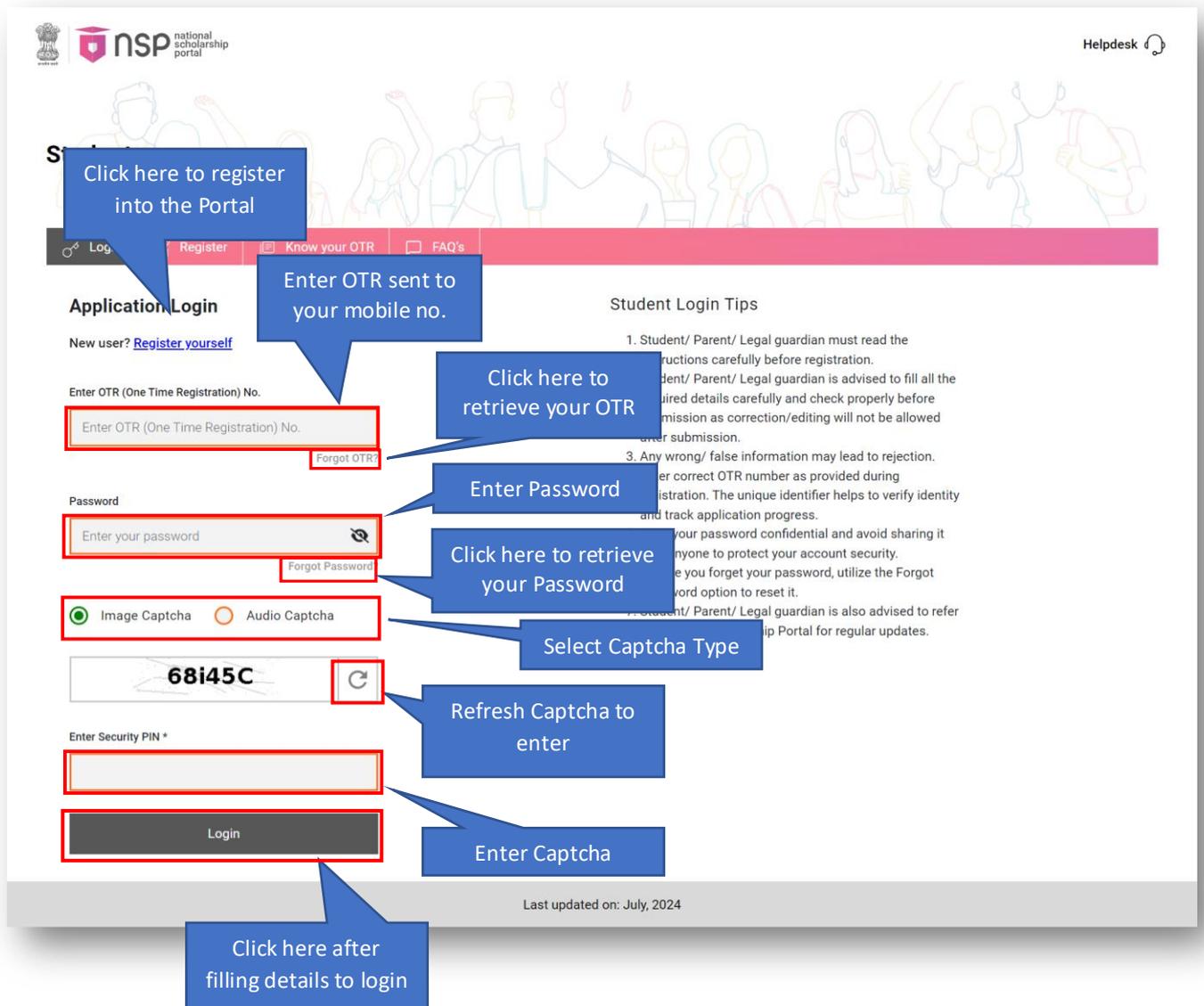
The users will be able to login into the Web Portal from the Login page. The following roles

will be able to access Login Page –

- All users

The user will be able to login using their registered credentials i.e. OTR and Date of Birth. The OTR will also be sent to their registered email ID and Mobile number.

Login will look as shown in **Fig 2.2 (a)**



**Fig 2.2 (a)**

In case user logs in successfully, they will be able to view the confirmation Pop-up as shown below in **Fig 2.2 (b)**

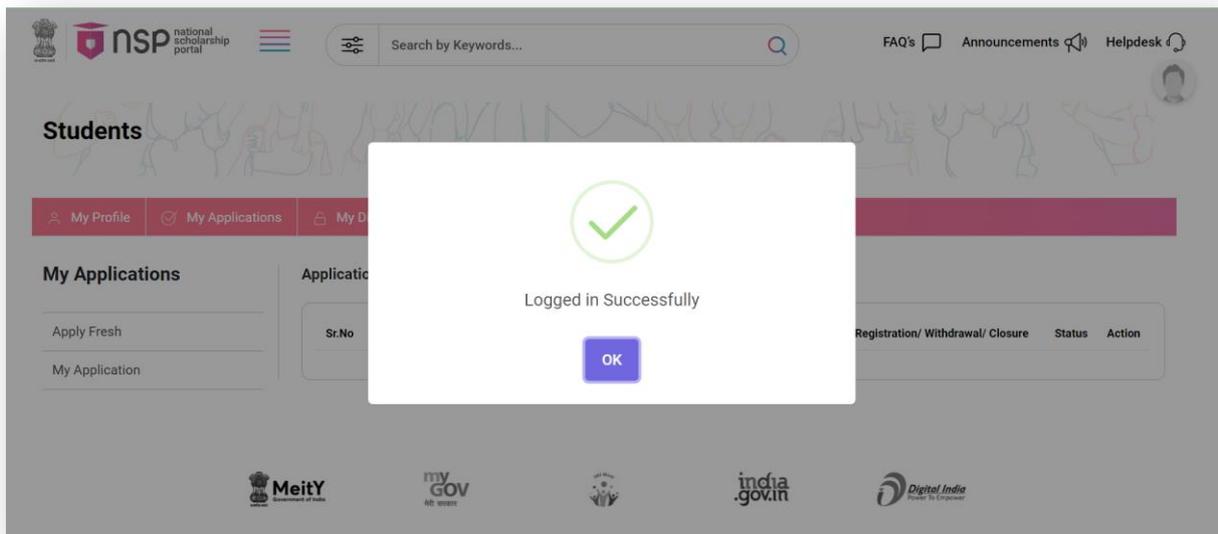
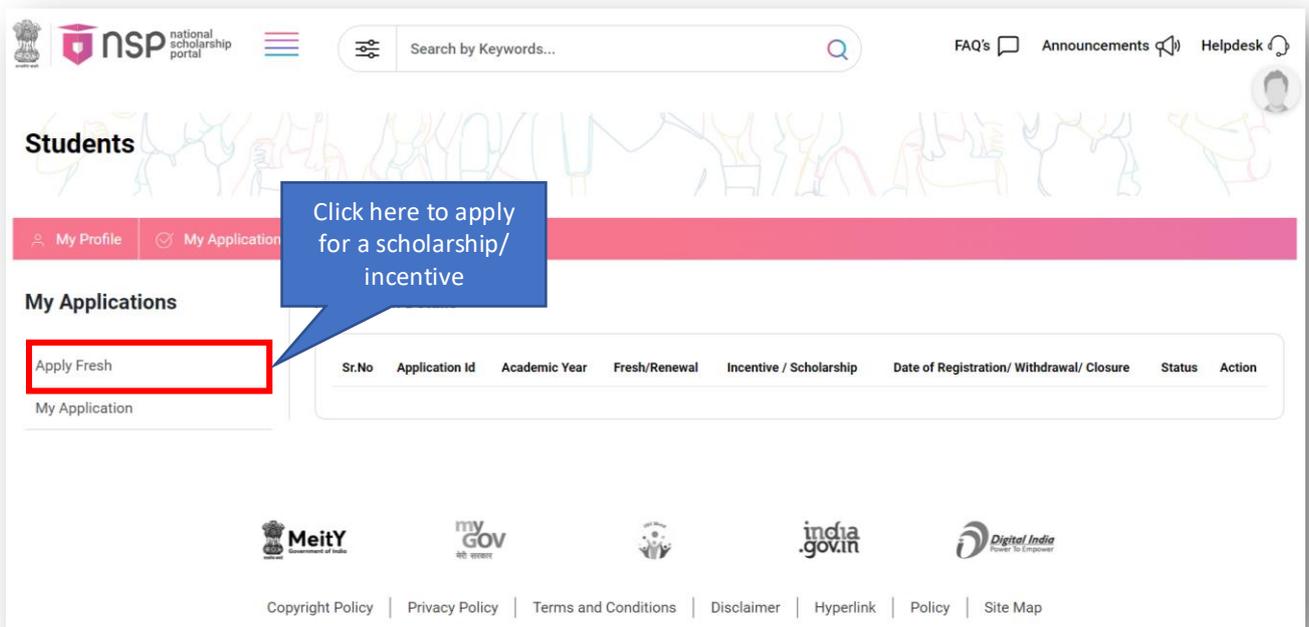


Fig 2.2 (b)

### 2.3 My Applications

Once user logs in, this will be the first page shown to them. Users will be able to view all their applications from this page.

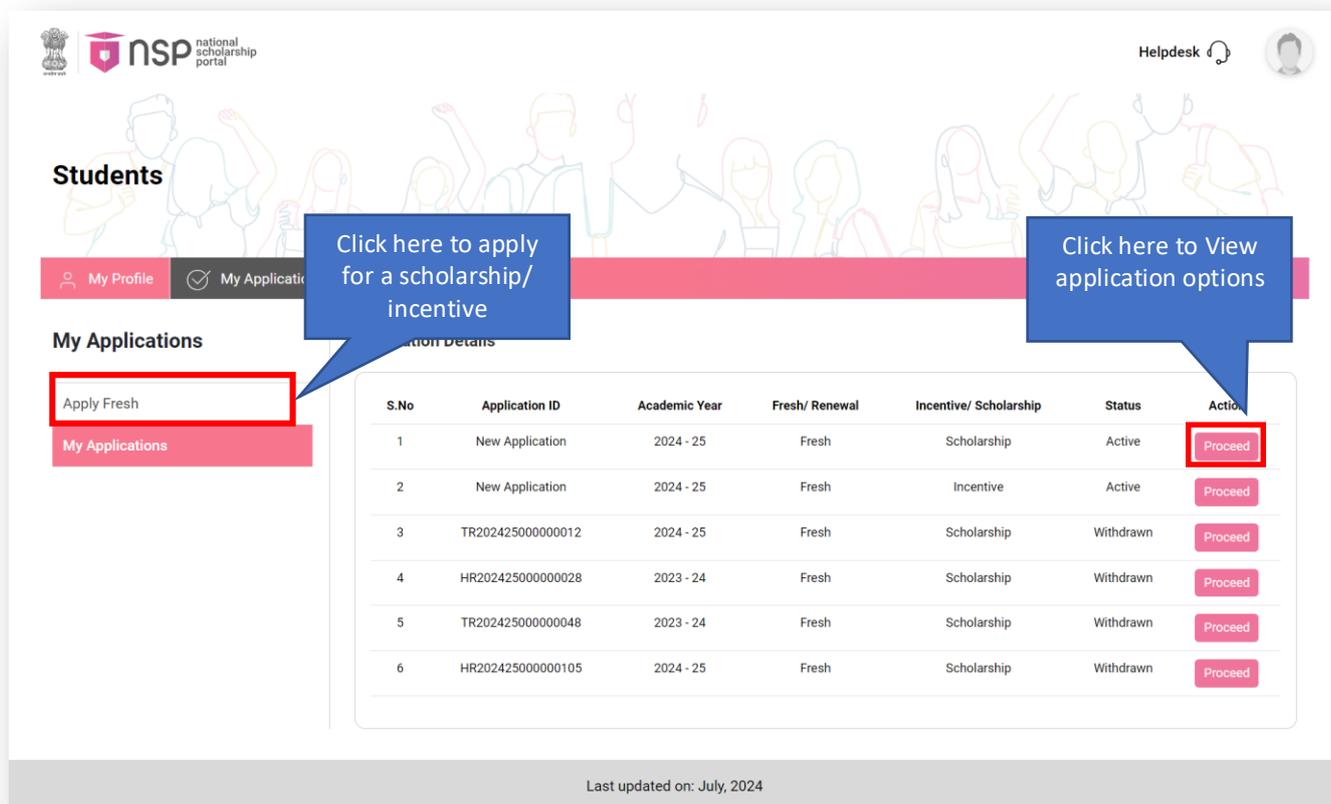
First time user, will be able to view the screen as shown below in **Fig 2.3 (a)**



**Fig 2.3 (a)**

Once user starts an application, they will be able to view those applications on this page.

My Applications page will look as shown in **Fig 2.3 (b)**



**Fig 2.3 (b)**

### 2.3.1. Apply Fresh

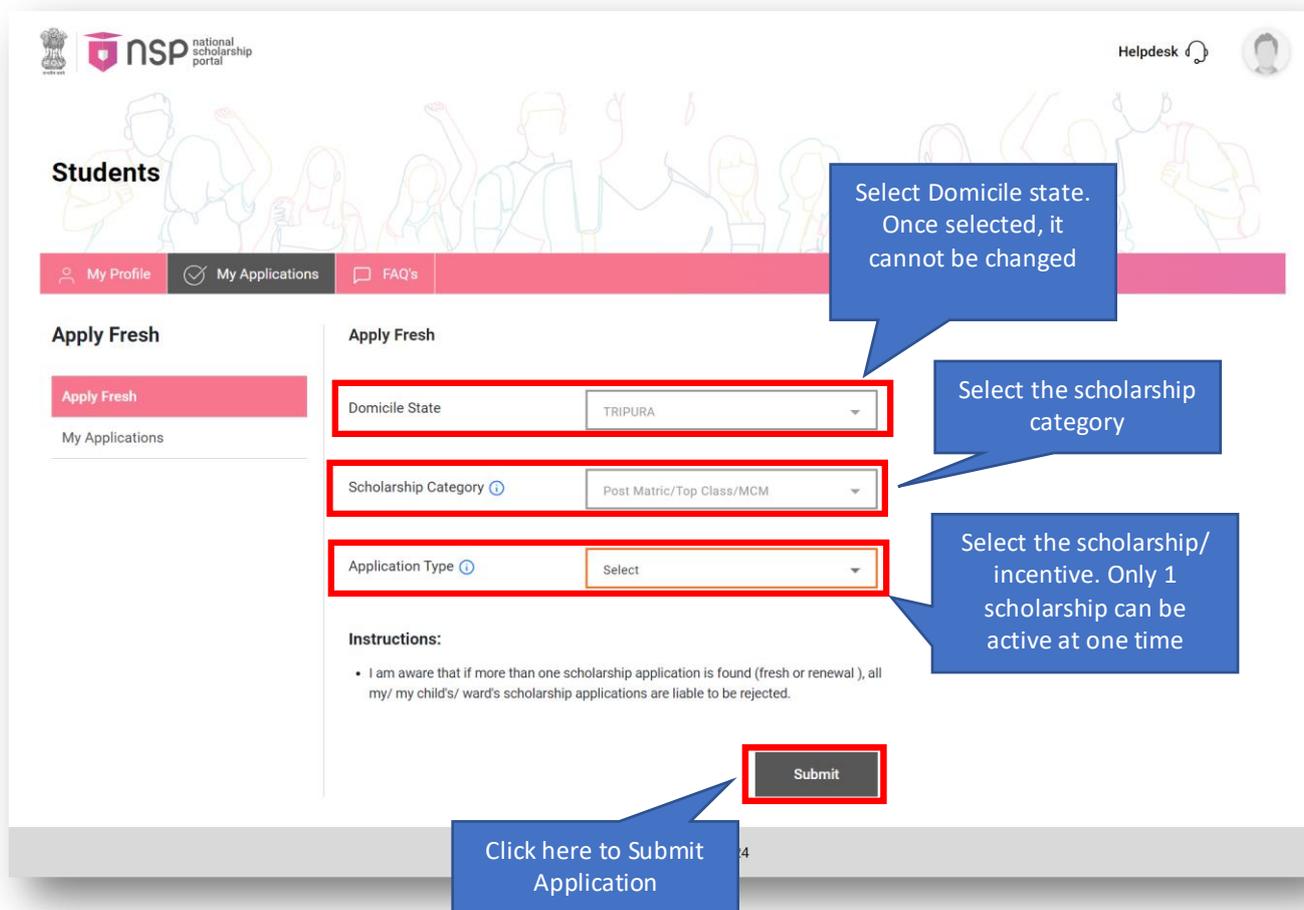
Users will be able to Apply for a new application from this option.

The Apply Fresh option will look as shown in **Fig 2.3.1 (a)**

Fig 2.3.1 (a)

Once user clicks on 'I Agree' button, they will be able to proceed with their application.

The page will look as shown in **Fig 2.3.1 (b)**

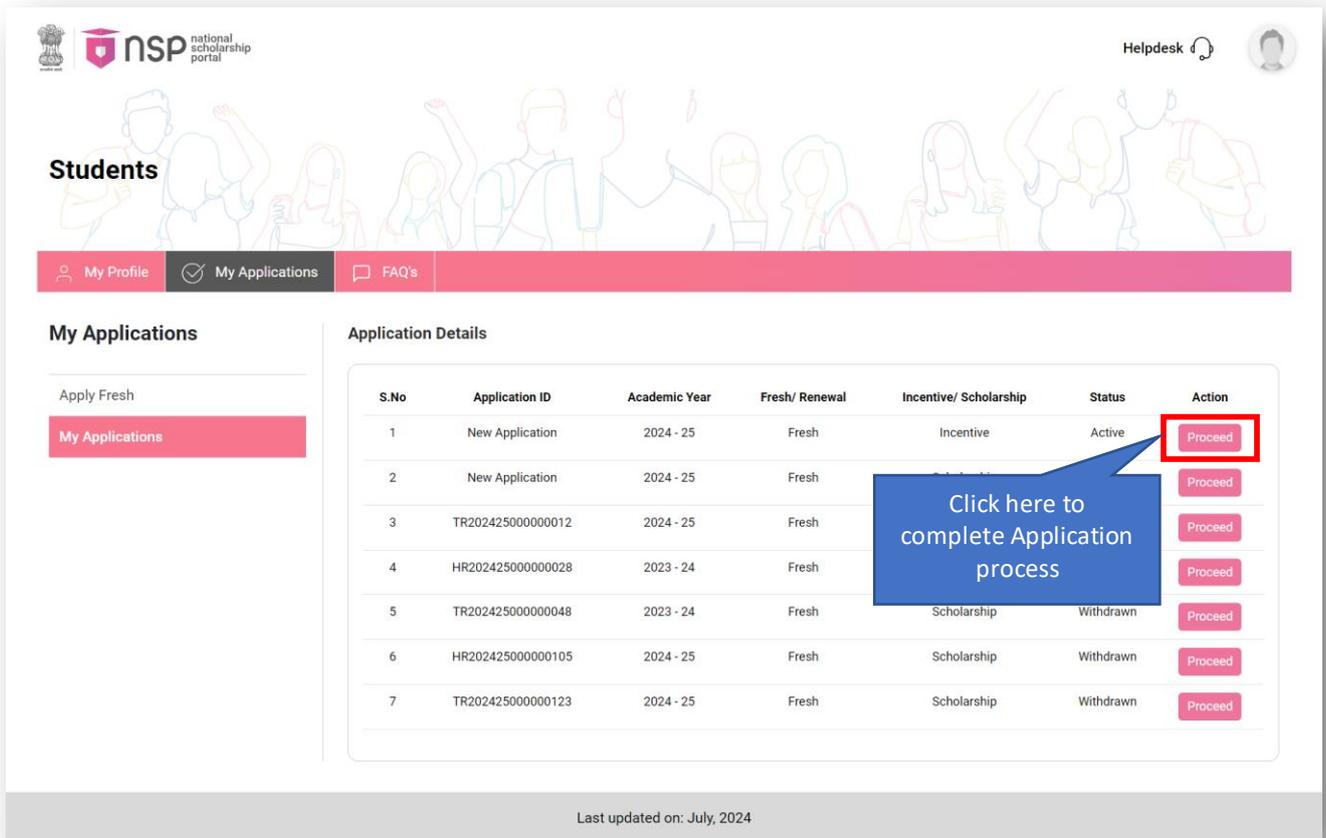


**Fig 2.3.1 (b)**

### 2.3.2. My Application

Once the application is submitted from Apply Fresh, it will be available on the My Applications Listing Page.

My Application Page will look as shown in **Fig 2.3.2 (a)**



### 2.3.2.1. Status

This is the first page which will be shown to the user after clicking on 'Procced' Button. This is a read only page.

The page will look as shown in **Fig 2.3.2.1 (a)**

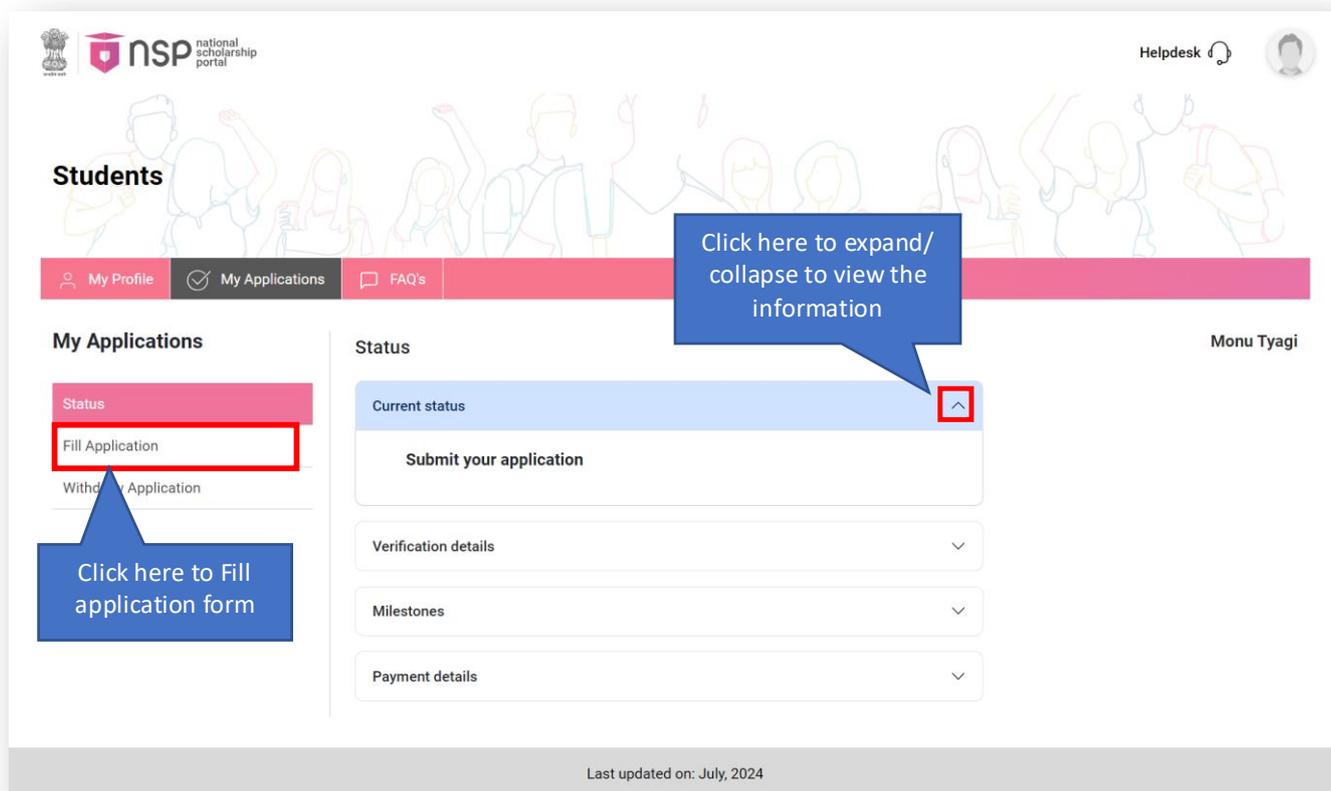


Fig 2.3.2.1 (a)

### 2.3.2.2. Fill Application

User will be able to complete their application process from this option. User will have to go through the following steps in order to fill the application form –

- General Information
- Academic Details
- Application Specific
- Scheme Available
- Scheme Specific Details
- Upload Document(s)

#### General Information

General Information page will look as shown in **Fig 2.3.2.2 (a)**

**My Applications**

Status

**Fill Application**

**Withdraw Application**

**General Information**

Academic Year: 2024 - 25  
Domicile State: TRIPURA  
Scholarship Category: Post Matric/Top Class/MCM  
Application Type: Scholarship

**Personal Information**

Name: Monu Tyagi  
Gender: Male  
Date of Birth: 05-07-2007  
Father's Name: Sunil Tyagi  
Mother's Name: Babita Tyagi

**Enter Details**

Community: Select Community  
Religion: Select Religion  
Annual Family Income: ₹ 1234567  
Disabled?: Select Option  
Parent's Profession: Select Parents Profession  
Marital Status: Select Marital Status  
Any of the Parents not alive: Not Applicable

**Permanent Address**

State: TRIPURA  
District: Select District  
Locality:  Rural  Urban  Other  
House No./ Street No.: Enter House No./ Street No.  
Pin Code: Enter Pin Code

**Save as Draft** **Save & Next**

**Callouts:**

- You can withdraw your withdraw your application anytime from this option
- View your general information
- View your personal information
- Enter your correct details carefully
- Fields marked in Red are mandatory
- Fields marked in grey are optional
- Enter your permanent address carefully. Your permanent state can only be your domicile state. In case you need to change the state, you will have to withdraw your current application first.
- Click here to save your details and continue on this page.
- Click here to save your details and go to next page.

**Fig 2.3.2.2 (a)**

Academic Details

This will be the next page after user successfully saves all the mandatory details in the general information tab. The first Accordion will be for the Present Course/ Class Details.

Present Course/ Class Details will look as shown in **Fig 2.3.2.2 (b)**

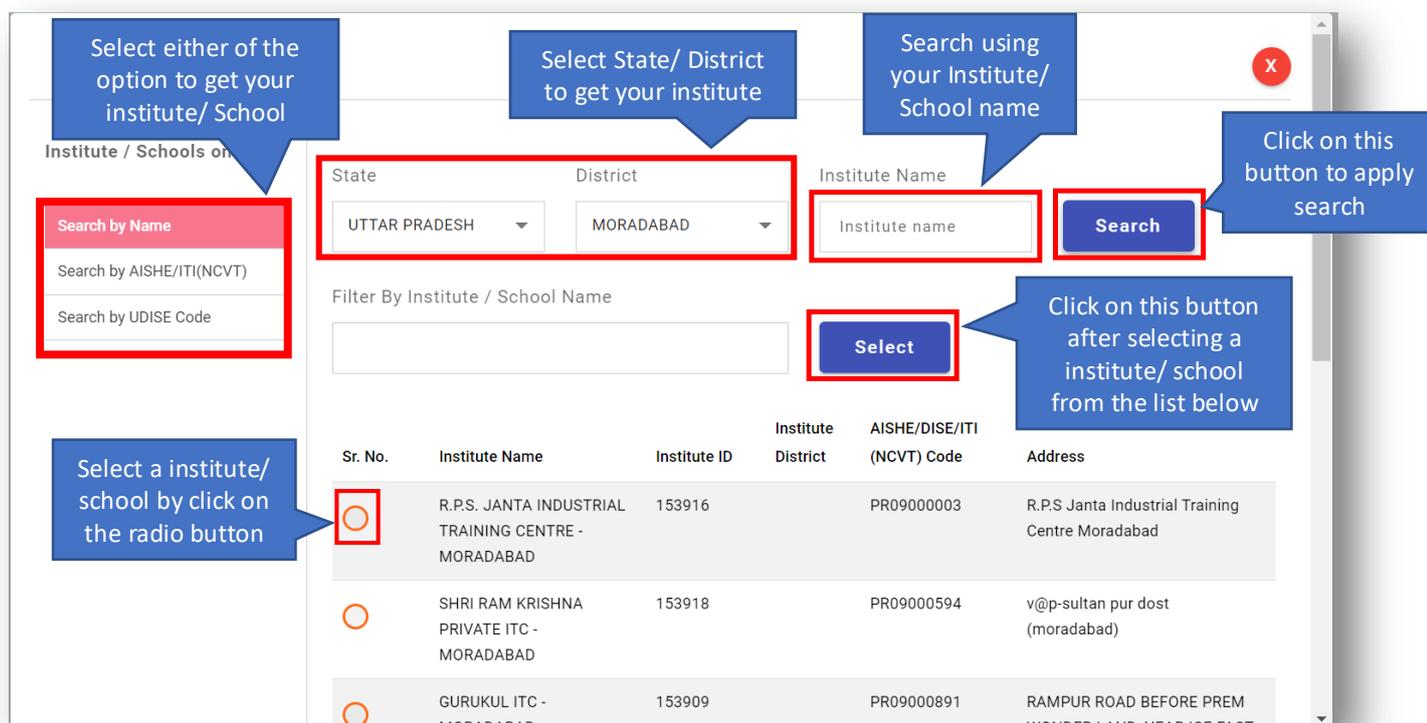
The screenshot shows the 'My Applications' page with the following elements and callouts:

- Navigation:** 'My Profile', 'My Applications', 'FAQs'.
- My Applications:** 'Status', 'Fill Application', 'Withdraw Application' (highlighted with a red box and callout: "You can withdraw your withdraw your application anytime from this option").
- Academic Details:** 'General Information' (selected), 'Academic Details', 'Application Specific', 'Scheme Available', 'Scheme Specific Details'.
- Present Course/ Class Details:** 'Institute UDISE/ AISHE/ NCVT Code', 'Select your Institute' (with a search box and callout: "Click here to select your institute."), 'Get Institute' button.
- Mandatory Fields:** A large red box highlights the following fields: 'Present Class/ Course', 'Present Class/ Course Year', 'Present Class Start Date', 'Admission/ Registration/ Enrolment Number', 'Admission/ Registration/ Enrolment Year', 'Roll No.', 'Section', 'Mode of Study', and 'Hosteler'. Callout: "Enter all details carefully. All Red boxes are mandatory."
- Previous Academic Details:** 'Previous Academic Details' (highlighted with a red box and callout: "Click on Accordion to fill the details"), '10th Class Details', '12th Class Details', 'Competitive Exam Details'.
- Navigation Buttons:** 'Previous' (callout: "Click here to go back to the previous page"), 'Save as Draft' (callout: "Click here to save your details and continue on this page."), 'Save & Next' (callout: "Click here to save your details and go to next page.").

When user clicks on the ‘Get Institute’ button, they will be able to search their institute and select the same from the Get Institute page. The Student will have 3 options to search their institute/ school. Students can select their institute from either of these options. The following options will be available to the students to search their institute/ school –

- Search by Name
- Search by AISHE/ ITI (NCVT)
- Search by UDISE Code

Search by name will look as shown in **Fig 2.3.2.2 (c)**



**Fig 2.3.2.2 (c)**

User will also be able to search their institute using AISHE/ ITI (NCVT) Code.

Search by AISHE/ ITI (NCVT) will look as shown in **Fig 2.3.2.2 (d)**

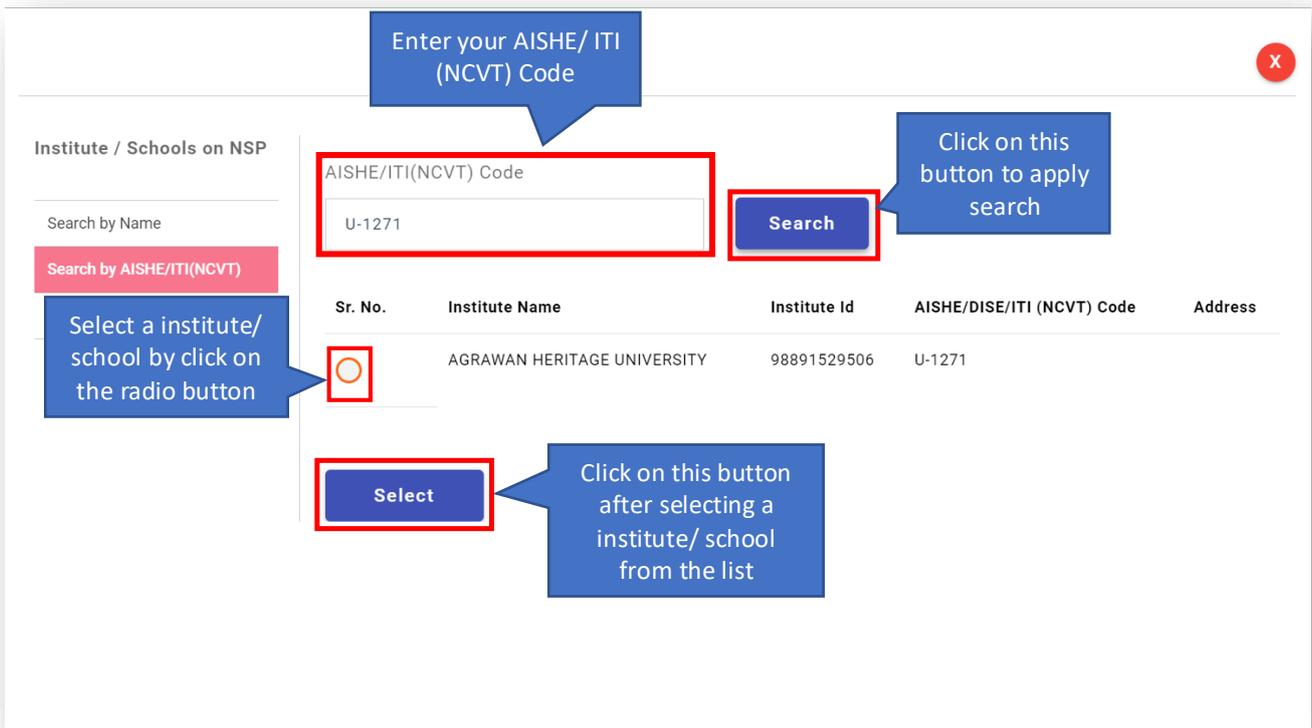


Fig 2.3.2.2 (d)

User will also be able to search their institute using UDISE Code.

Search by UDISE Code will look as shown in Fig 2.3.2.2 (e)

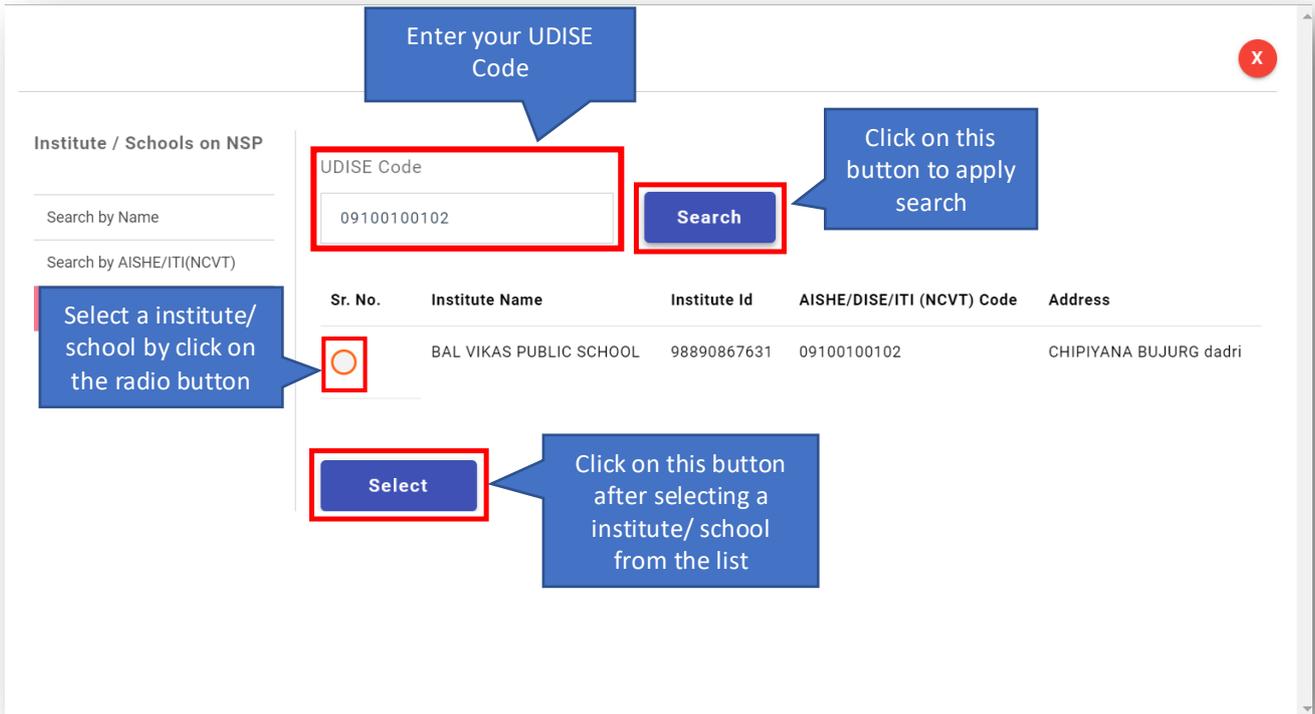


Fig 2.3.2.2 (e)

Once user selects an institute, it will be shown in the form which is shown in **Fig 2.3.2.2 (b)**.

The second accordion is for the previous academic details. Previous Academic Details will look as shown in **Fig 2.3.2.2 (f)**

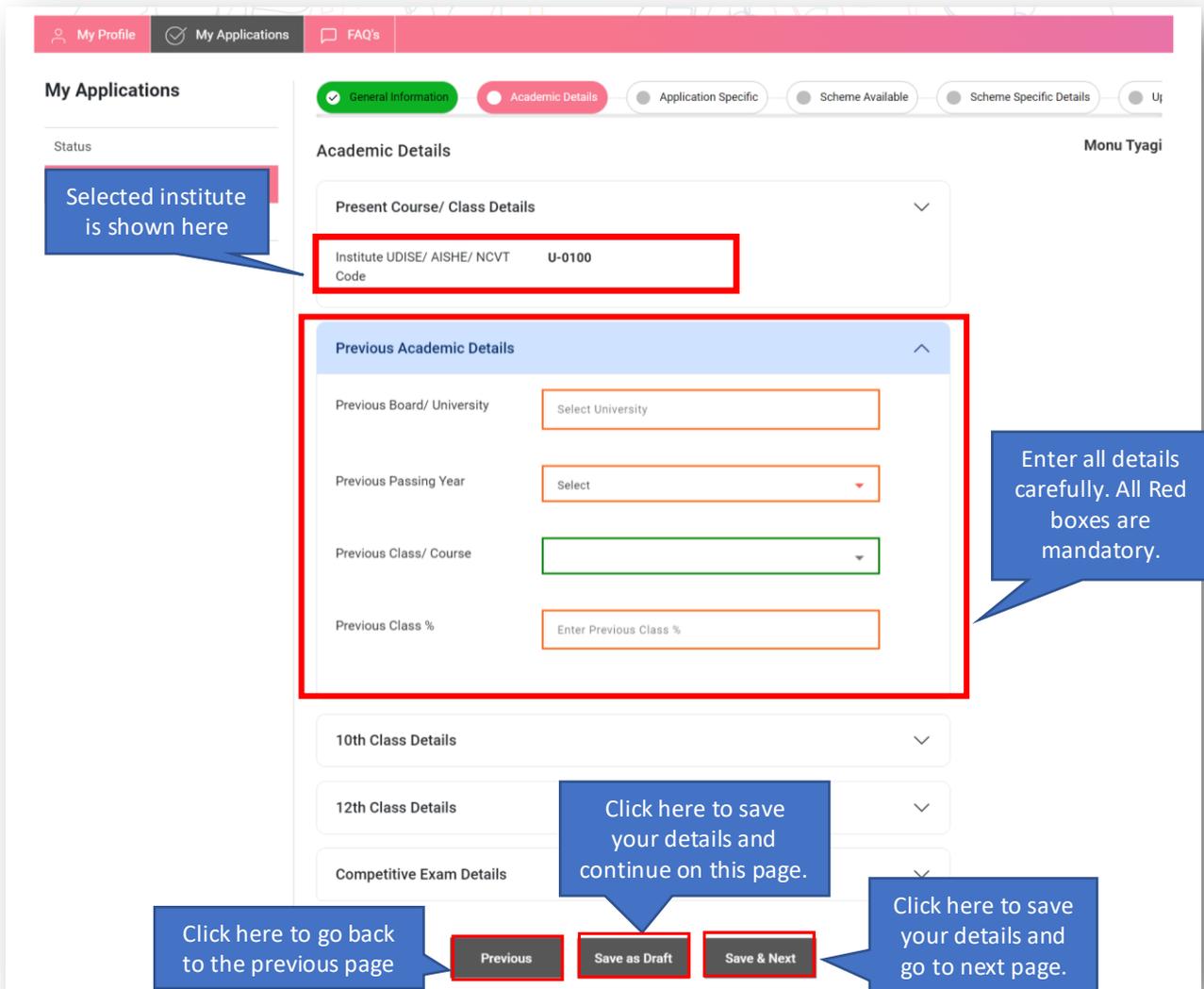


Fig 2.3.2.2 (f)

The third accordion is for the 10<sup>th</sup> Class details. 10<sup>th</sup> Class Details will look as shown in Fig 2.3.2.2 (g)

My Applications

Status

Fill Application

Withdraw Application

General Information Academic Details Application Specific Scheme Available Scheme Specific Details U

Academic Details Monu Tyagi

Present Course/ Class Details

Institute UDISE/ AISHE/ NCVT Code U-0100

Previous Academic Details

10th Class Details

10th Roll No. Enter Roll No.

Confirm 10th Roll No. Re-enter Roll No.

Board Name Select University

Year of Passing Select

10th Marks (%) 10th Marks(%)

12th Class Details

Competitive Exam Details

Click here to go back to the previous page

Previous Save as Draft Save & Next

Click here to save your details and continue on this page.

Click here to save your details and go to next page.

Enter all details carefully. All Red boxes are mandatory.

Fig 2.3.2.2 (g)

The next accordion is for the 12<sup>th</sup> Class details. 12<sup>th</sup> Class Details will look as shown in Fig 2.3.2.2 (h)

**My Applications**

Status

Fill Application

Withdraw Application

General information Academic Details Application Specific Scheme Available Scheme Specific Details Uj

**Academic Details** Monu Tyagi

Present Course/ Class Details

Institute UDISE/ AISHE/ NCVT Code U-0100

Previous Academic Details

10th Class Details

**12th Class Details**

12th Roll No.

Confirm 12th Roll No.

Board Name

Year of Passing

12th Marks (%)

Competitive Exam Details

Previous Save as Draft Save & Next

Click here to go back to the previous page

Click here to save your details and go to next page.

Click here to save your details and continue on this page.

Enter all details carefully. All Red boxes are mandatory.

**Fig 2.3.2.2 (h)**

The next accordion is for the Competitive Exam Details. Competitive Exam Details will look as shown in **Fig 2.3.2.2 (i)**

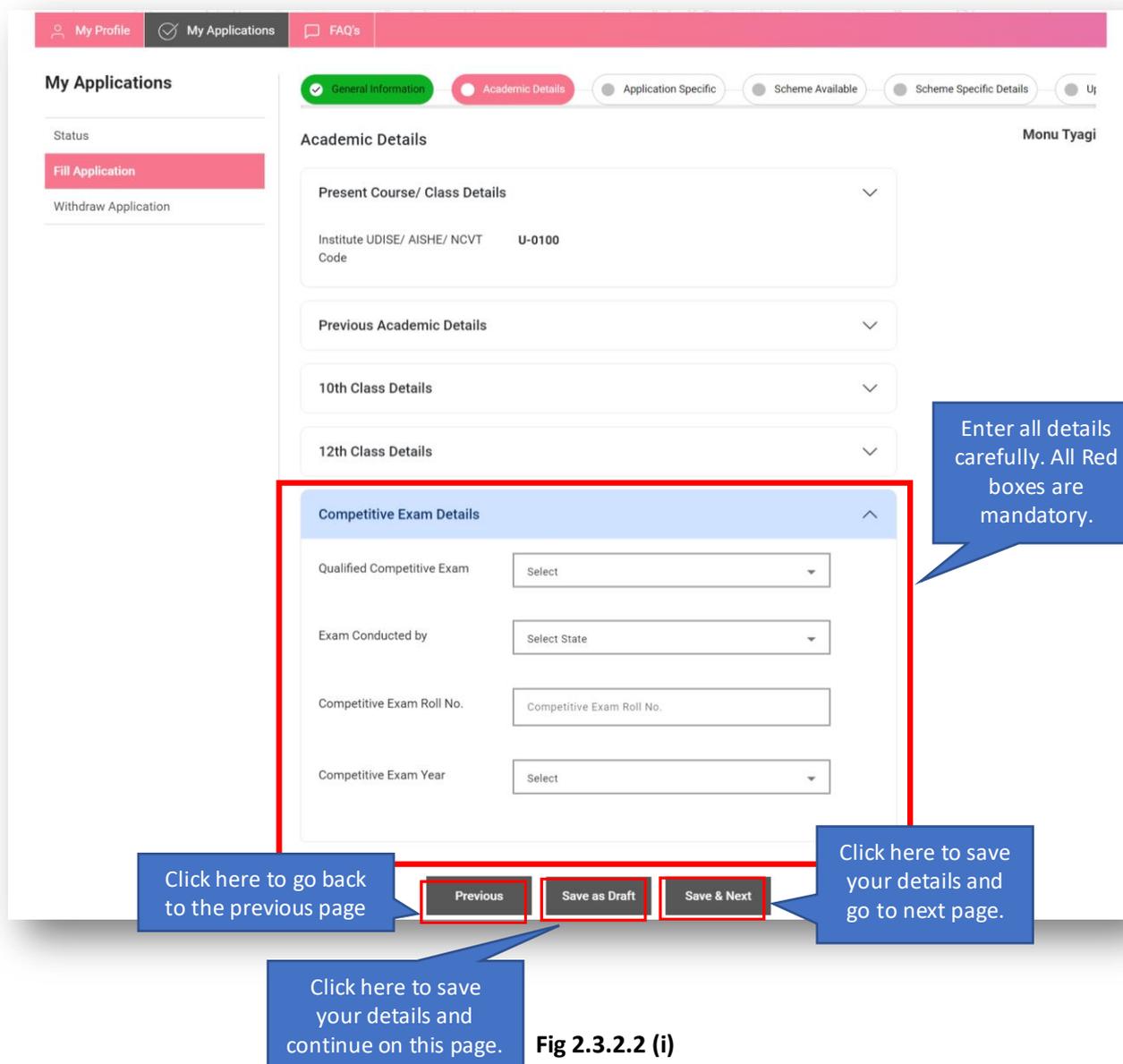


Fig 2.3.2.2 (i)

### Application Specific

This will be the next page after user successfully saves all the mandatory details in the Academic Details tab. This is dependent on the Domicile state of the student. If details are required then the page as shown in Fig 2.3.2.2 (j) will be shown to the student. If there are no specific application details required for the student’s domicile state then they will be able redirected directly to the next tab i.e. Scheme Available.

The following popup will be shown if no application specific details are required. The pop up will look as shown in Fig 2.3.2.2 (k)

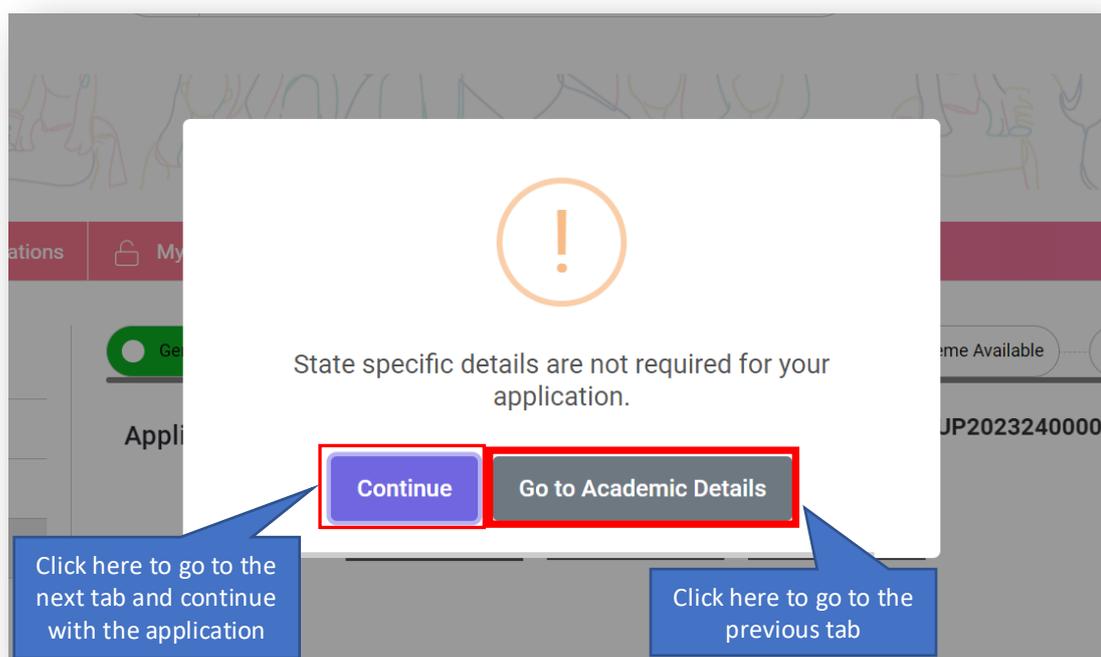
The screenshot shows the 'Application Specific' section of the 'My Applications' page. It features two main input sections: 'Ration card Details' and 'Input for UDID Details'. The 'Ration card Details' section includes a text input field for 'Ration Card Number' and a 'Get Details' button. The 'Input for UDID Details' section includes a dropdown for 'Identification Mode' and a text input field for 'UDID/ UDID ENROLMENT NO.', both with associated 'Get Details' buttons. At the bottom, there are three buttons: 'Previous', 'Save as Draft', and 'Save & Next'. Blue callout boxes provide instructions for each of these elements.

**Callouts:**

- Enter Ration card details
- Click here to fetch data in order to proceed
- Enter UDID details
- Click here to fetch data in order to proceed
- Click here to go back to the previous page
- Click here to save your details and continue on this page.
- Click here to save your details and go to next page.

**Buttons:** Previous, Save as Draft, Save & Next

2 (j)



**Fig 2.3.2.2 (k)**

#### Scheme Available

This will be the next page after user successfully saves all the mandatory details in the Application specific tab. Only the schemes which the student is eligible for will be shown on this page. The scheme's eligibility will be dependent on the details provided by them.

The Scheme Availbale page will look as shown in **Fig 2.3.2.2 (l)**

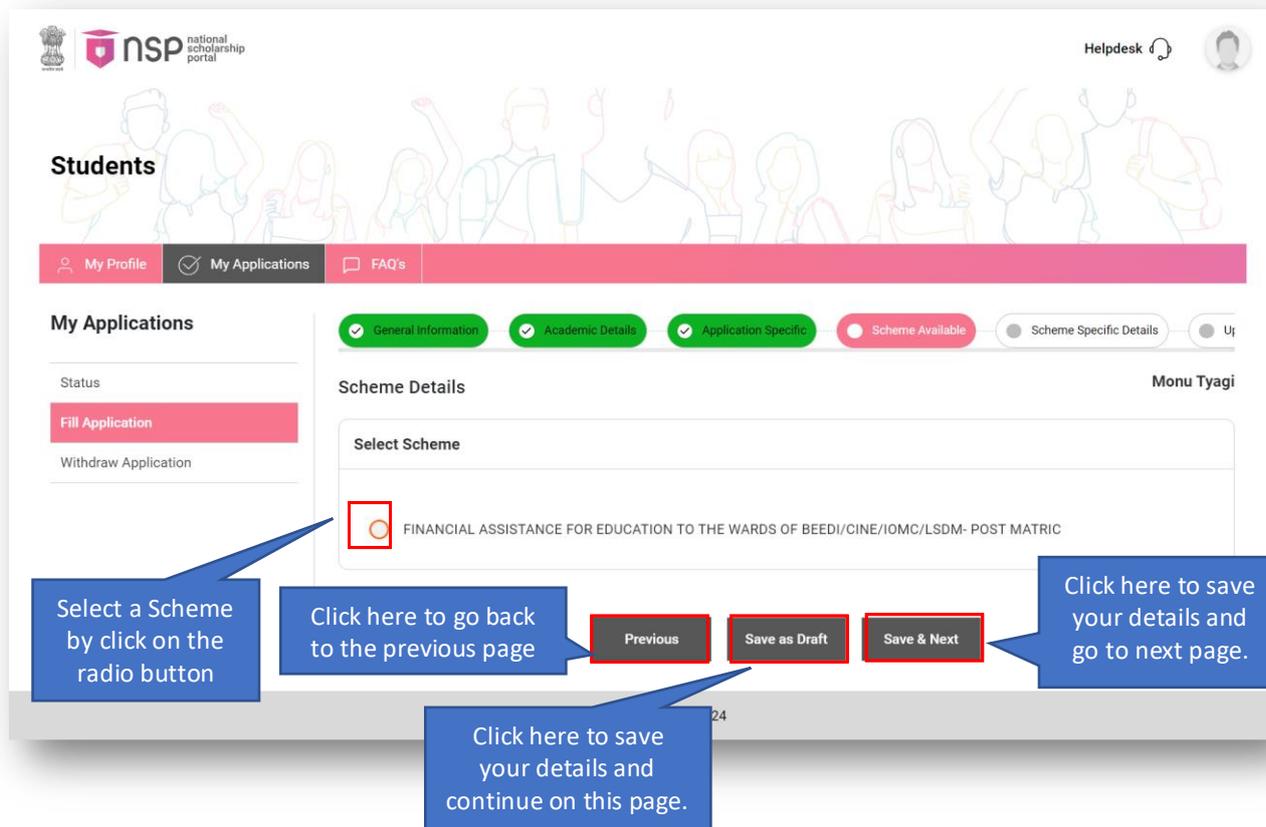


Fig 2.3.2.2 (l)

### Scheme Specific Details

This will be the next page after user successfully selects a scheme from the Scheme Available tab. This page is only required when the selected schemes any specific details. This page is scheme dependent and does not necessarily shown for every scheme.

If no scheme specific details are required then the page will look as shown in **Fig 2.3.2.2 (m)**

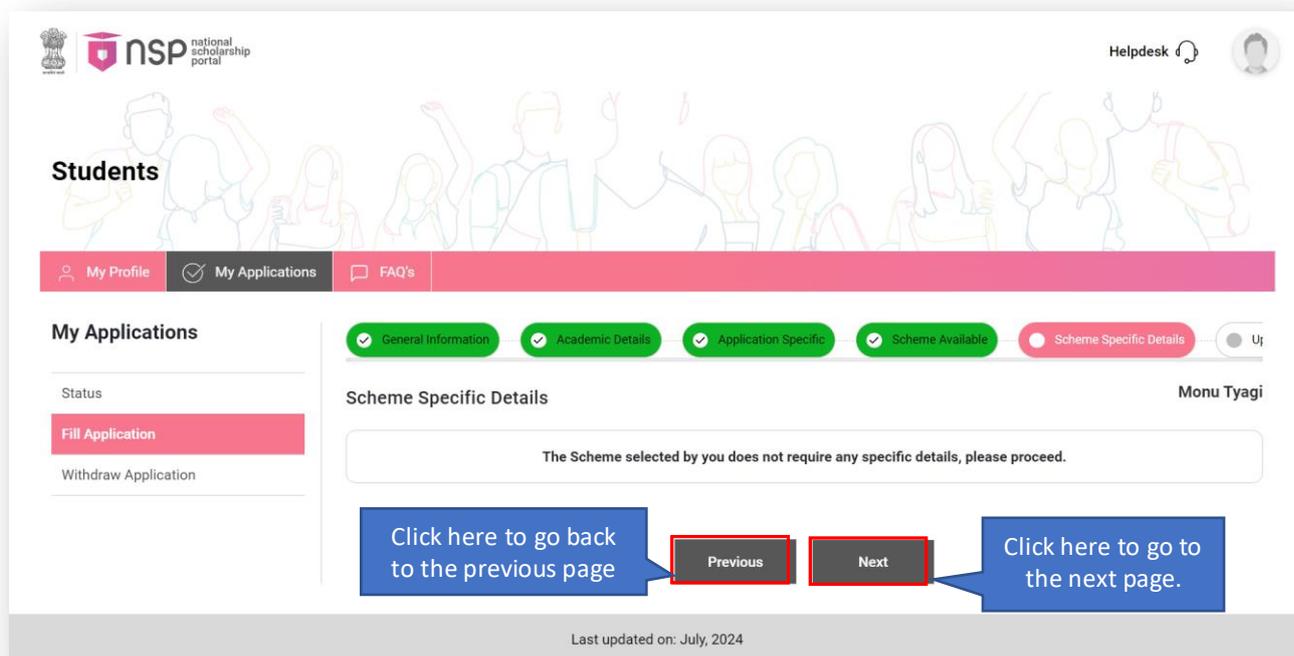


Fig 2.3.2.2 (m)

### Upload Document(s)

This will be the next page after user successfully fills scheme specific details (if required) or clicks on Next from the Scheme specific details page. User needs to upload all the mandatory documents from this option.

**Users will be able to do the Final Submission of the application from this page. Once you make the final submission, you will not be able to make any further changes to your application. In case of any wrong entry, you will have to withdraw your application first and then apply fresh. This application can no longer be edited after final submission.**

Upload Document(s) will look as shown in Fig 2.3.2.2 (n)

The screenshot shows the 'Upload Documents' section of the NSP portal. At the top, there are navigation tabs: 'My Profile', 'My Applications', and 'FAQ's'. Below this, a progress bar shows steps: 'General Information', 'Academic Details', 'Application Specific', 'Scheme Available', 'Scheme Specific Details', and 'Upload Documents'. The 'Upload Documents' section is titled 'Upload Documents' and includes a note: 'Note: Document should be in pdf/ jpg/ jpeg format and file size must be in between 20kb to 500kb'. There are two document upload rows: '1- Income Certificate issued by the Designated State/UT Authority' and '2- Identity card of Beedi/Mine/Cine Workers'. Each row has a 'Choose File' button and a 'No file chosen' status. A red box highlights the 'Choose File' button for the first row, with a callout: 'Click here to Upload the document from your device.' A red box highlights the warning icon for the first row, with a callout: 'Uploading the document is mandatory.' Below the upload section, there are three buttons: 'Previous', 'Save as Draft', and 'Final Submit'. A callout points to the 'Previous' button: 'Click here to go back to the previous page'. A callout points to the 'Save as Draft' button: 'Click here to save your details and continue on this page.' A callout points to the 'Final Submit' button: 'Final submit your application. You will not be able to make any changes after you do the final submission.'

Fig 2.3.2.2 (n)

After choosing a file, user will be able to view/ download the selected file from the upload documents page. The page will look as shown in Fig 2.3.2.2 (o)

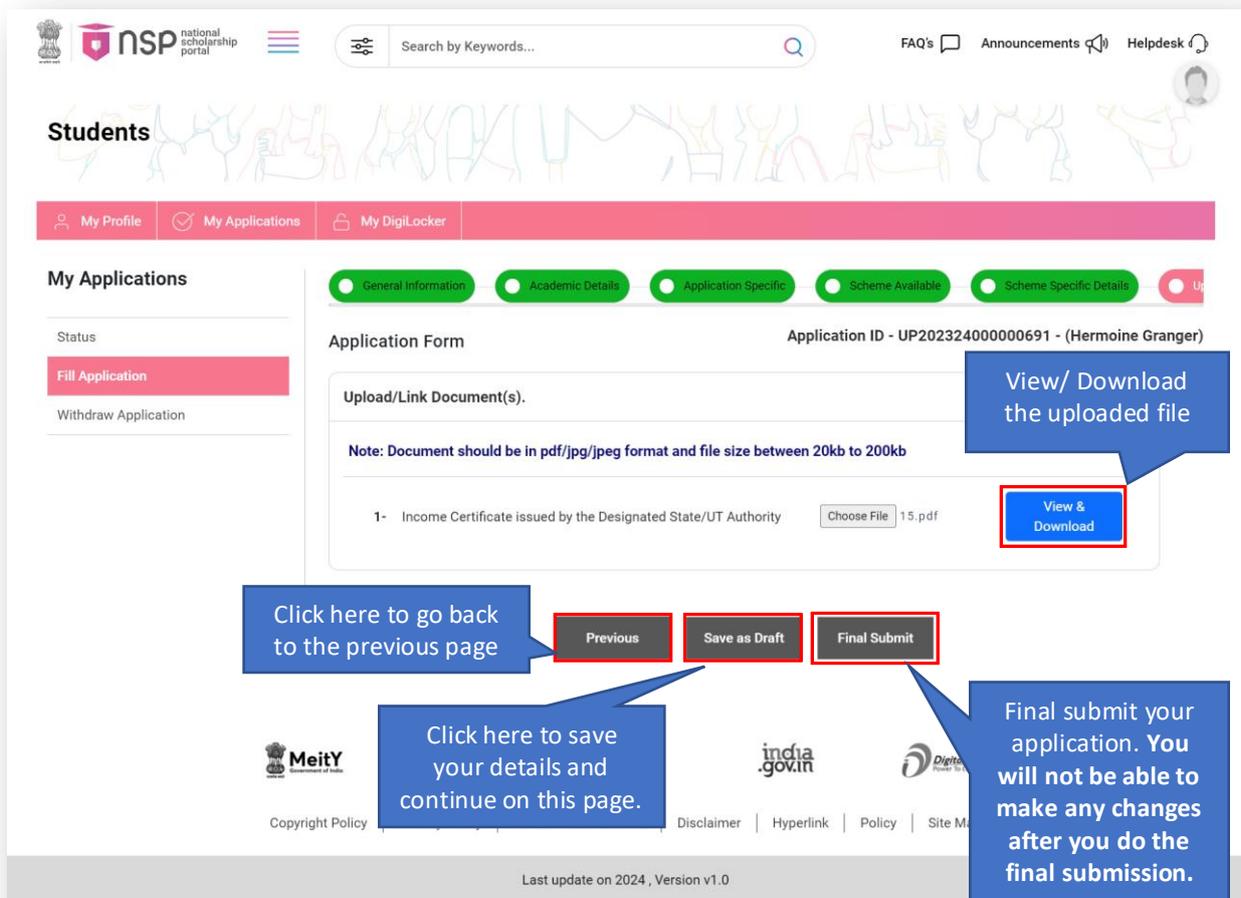


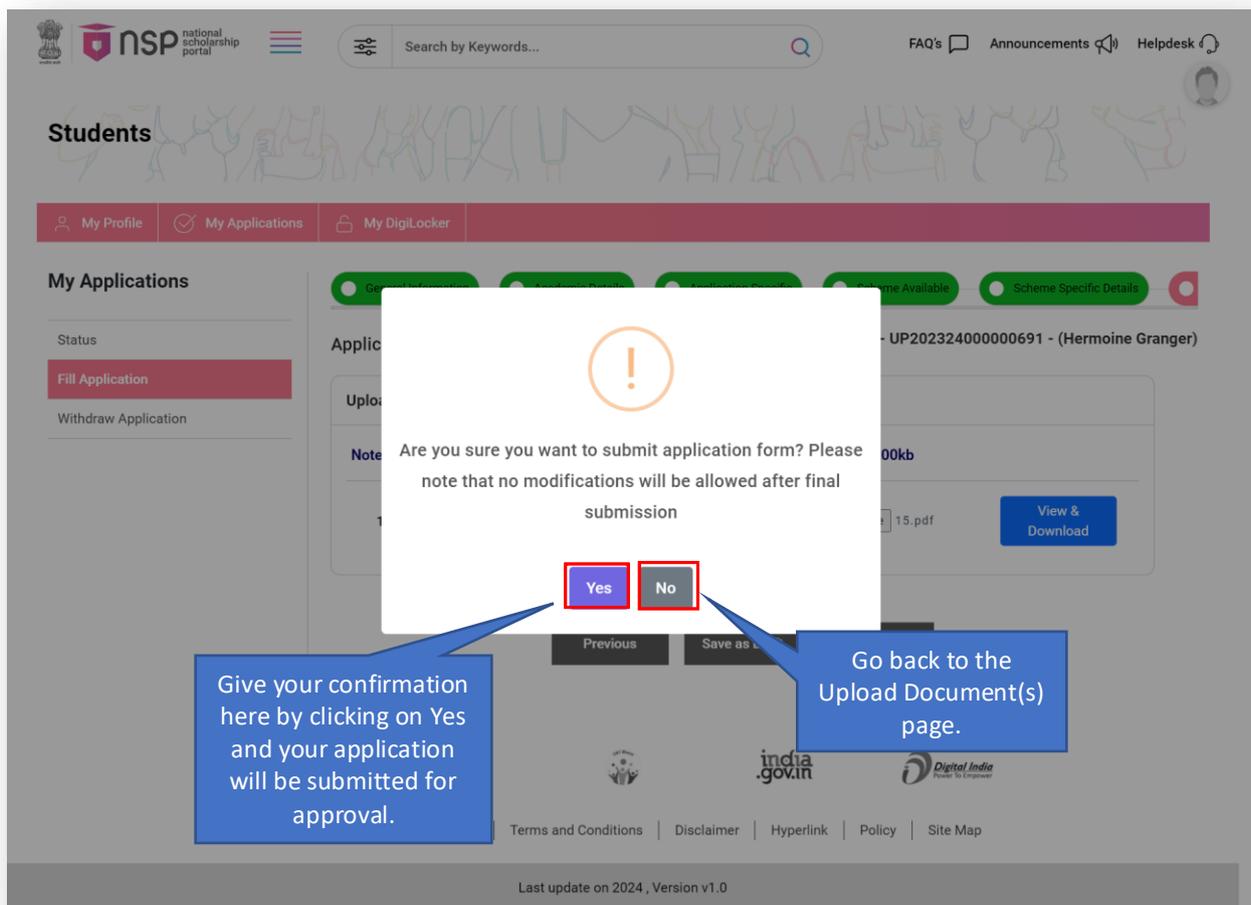
Fig 2.3.2.2 (o)

### Final Submit

This will be the next popup after user successfully uploads all the required document(s).

**Students need to give their confirmation for the Final Submission of their application from this pop-up. Once the final submission is confirmed, students will not be able to make any further changes to their application. In case of any wrong entry, they will have to withdraw your application first and then apply fresh (in case of scholarships). This application can no longer be edited after final submission.**

The pop-up will look as shown in Fig 2.3.2.2 (p)



**Fig 2.3.2.2 (p)**

Once the application is finally submitted, users will receive a confirmation popup as shown in **Fig 2.3.2.2 (q)**

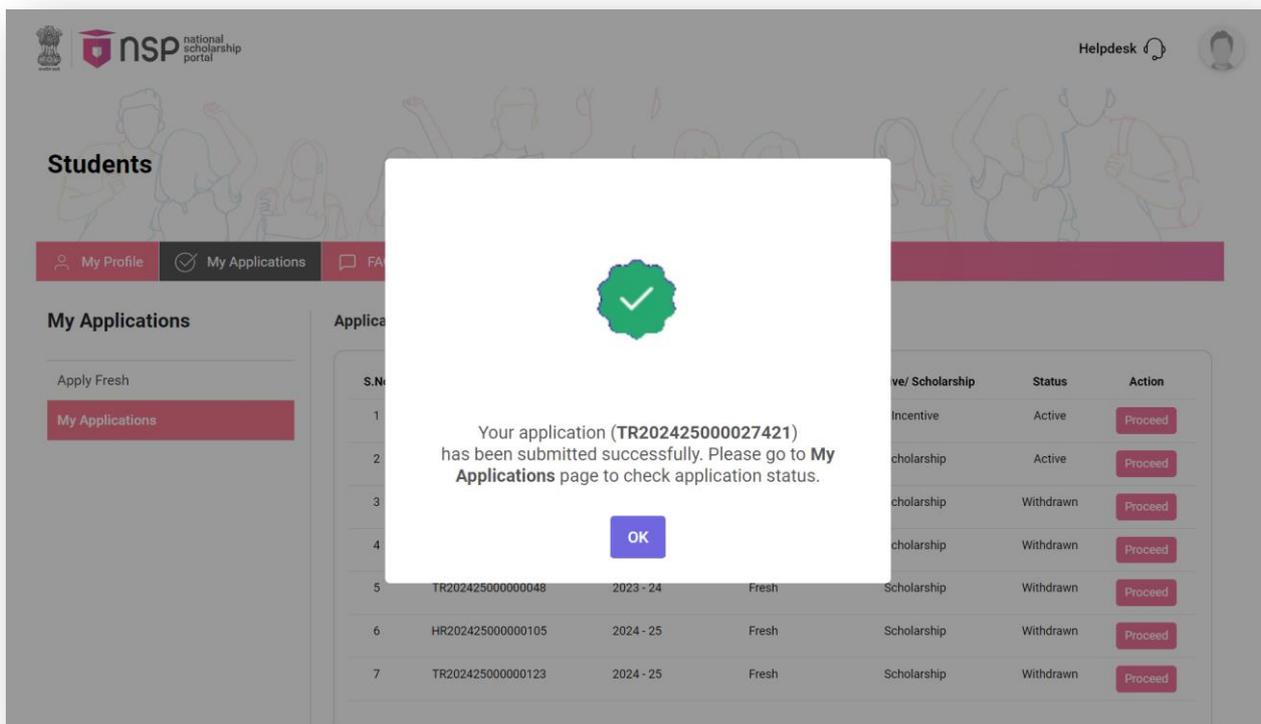
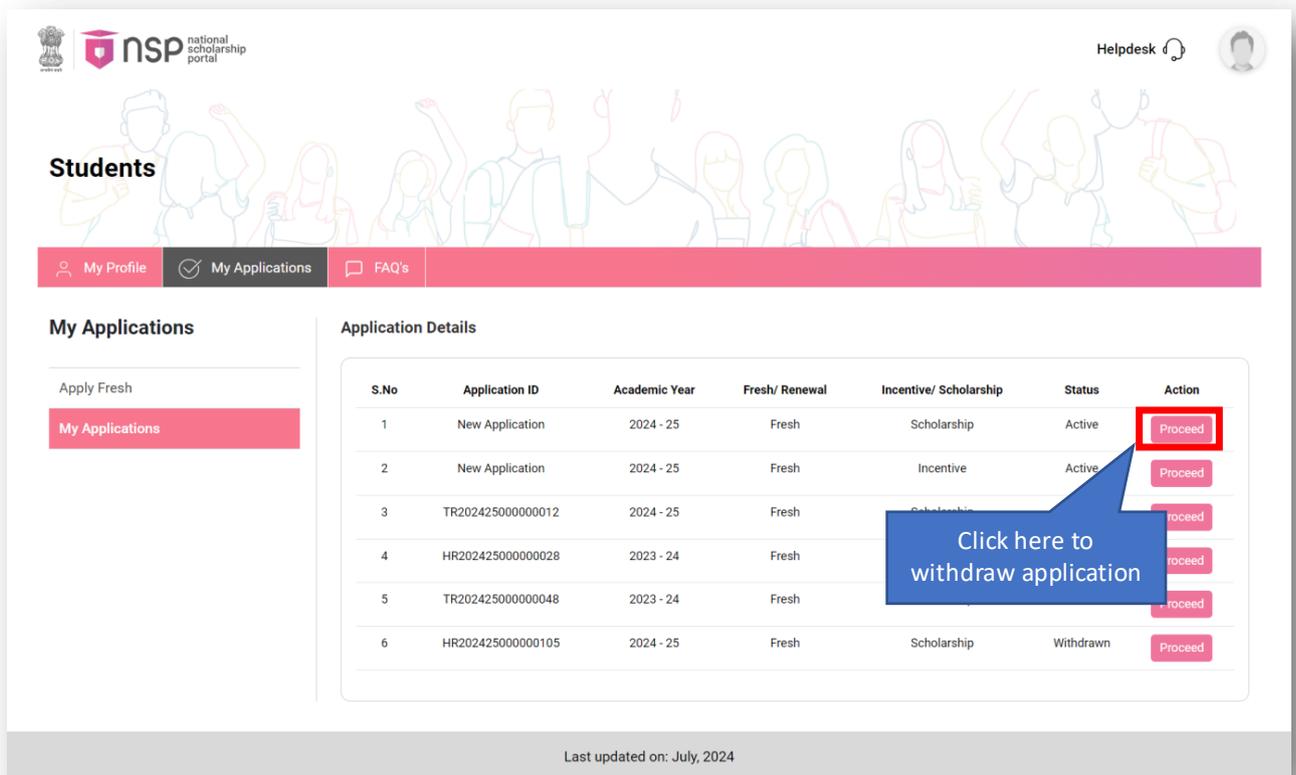


Fig 2.3.2.2 (q)

## 2.4 Withdraw Application

Students will be able to withdraw their application anytime they want. They will be able to withdraw application once they have started it and need to change any field which is already frozen. If user needs to change their Domicile state, Scholarship Category or Application Type, they will have to withdraw their Scholarship application and Apply fresh. Withdraw application option will be shown to the users when they click on 'Submit/ Withdraw/ Revoke' button of any application from the My Applications Page. Students can only withdraw Active applications.

Once user clicks on the 'Submit/ Withdraw/ Revoke' button as shown in **Fig 2.4 (a)**, the user will be able to view the Withdraw option as shown in **Fig 2.4 (b)**



**Students**

My Profile My Applications FAQ's

### My Applications

Apply Fresh

My Applications

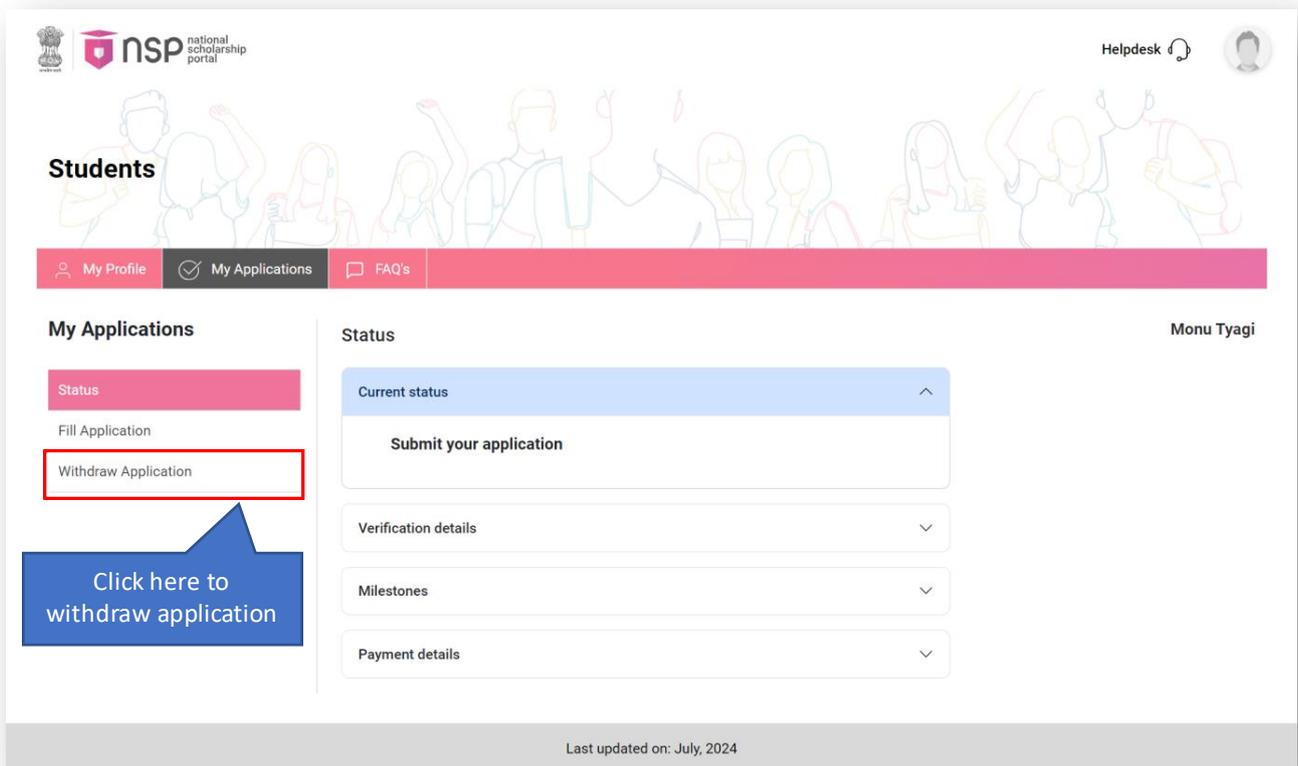
### Application Details

| S.No | Application ID   | Academic Year | Fresh/ Renewal | Incentive/ Scholarship | Status    | Action  |
|------|------------------|---------------|----------------|------------------------|-----------|---------|
| 1    | New Application  | 2024 - 25     | Fresh          | Scholarship            | Active    | Proceed |
| 2    | New Application  | 2024 - 25     | Fresh          | Incentive              | Active    | Proceed |
| 3    | TR20242500000012 | 2024 - 25     | Fresh          | Scholarship            | Active    | Proceed |
| 4    | HR20242500000028 | 2023 - 24     | Fresh          | Scholarship            | Active    | Proceed |
| 5    | TR20242500000048 | 2023 - 24     | Fresh          | Scholarship            | Active    | Proceed |
| 6    | HR20242500000105 | 2024 - 25     | Fresh          | Scholarship            | Withdrawn | Proceed |

Click here to withdraw application

Last updated on: July, 2024

Fig 2.4 (a)



**Fig 2.4 (b)**

Once user clicks on the 'Withdraw Application' option from the Left Menu, they will be able to view the Withdraw application page as shown in **Fig 2.4 (c)**

**Students**

My Profile My Applications FAQ's

**My Applications**

Status

Fill Application

**Withdraw Application**

**Withdraw Application Form**

**Withdraw Fresh Application**

Application ID: TR202425000000123

Application Name: Monu Tyagi

Withdrawal Remark: **Select Reason**

**Withdraw**

**Instructions:**

**a) Application can be withdrawn in following cases -**

1. If you want to change your selected scheme.
2. If you want to continue with your Renewal application (if any).

**b) Application can be withdrawn till -**

1. Scheme Nodal officer verification dates are open.
2. Application is not processed for payment.

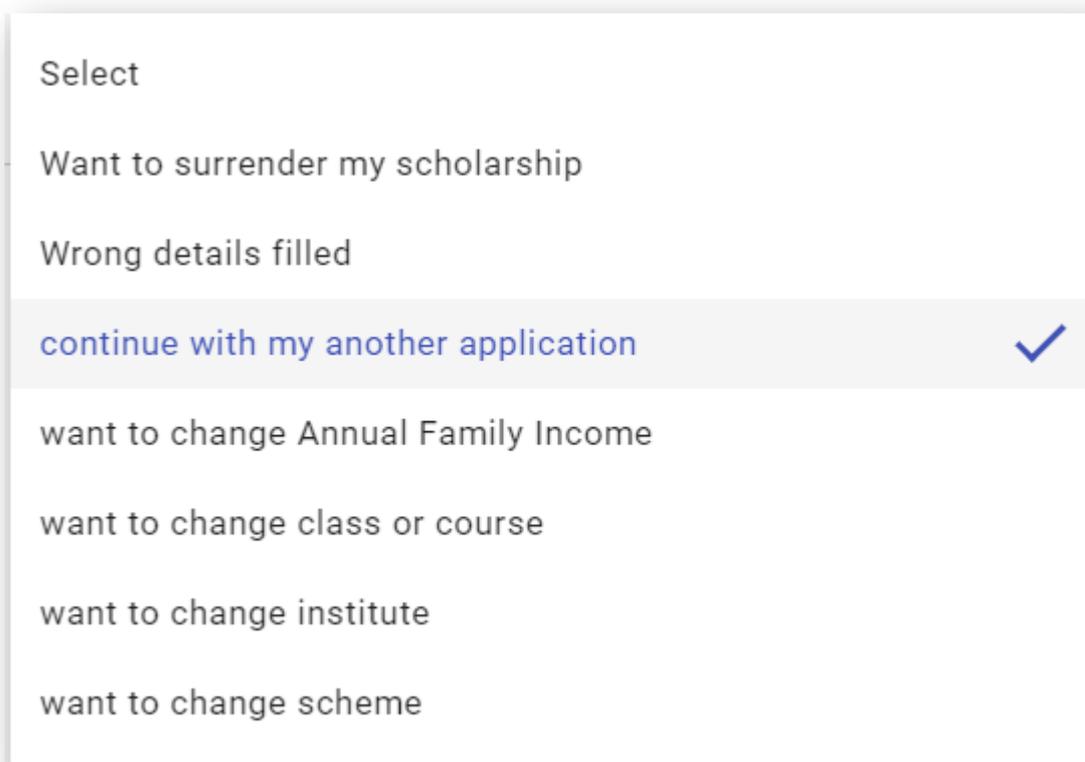
Last updated on: July, 2024

Student needs to select a reason for withdrawal from this option.

Click on this button to Withdraw the Application after selecting a reason.

**Fig 2.4 (c)**

User needs to select a reason among the following options as shown in **Fig 2.4 (d)**.



**Fig 2.4 (d)**

Once the user clicks on 'Withdraw' button, they will be asked for a confirmation as shown in **Fig 2.4 (e)**. Once user gives their confirmation and application is withdrawn, they will be able to view the confirmation message as shown below in **Fig 2.4 (f)**. The status of the application will also change to Withdrawn on the My Applications page.

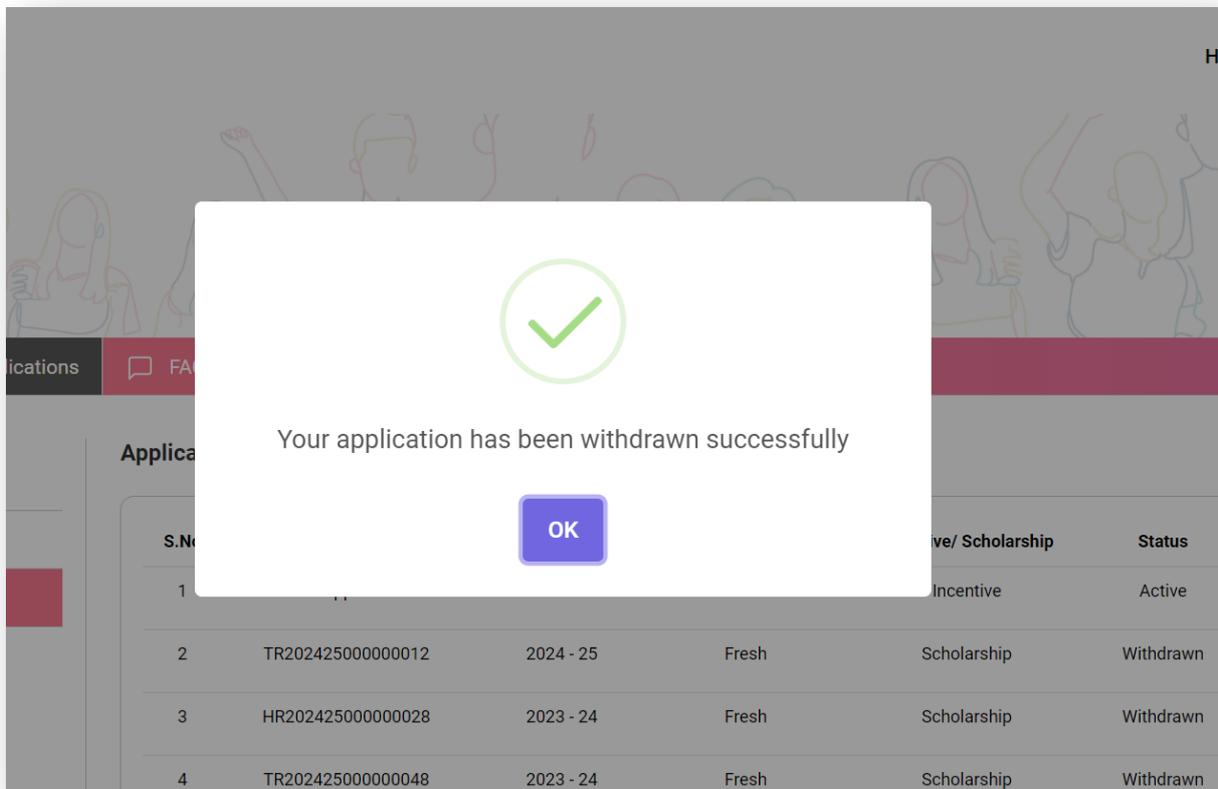
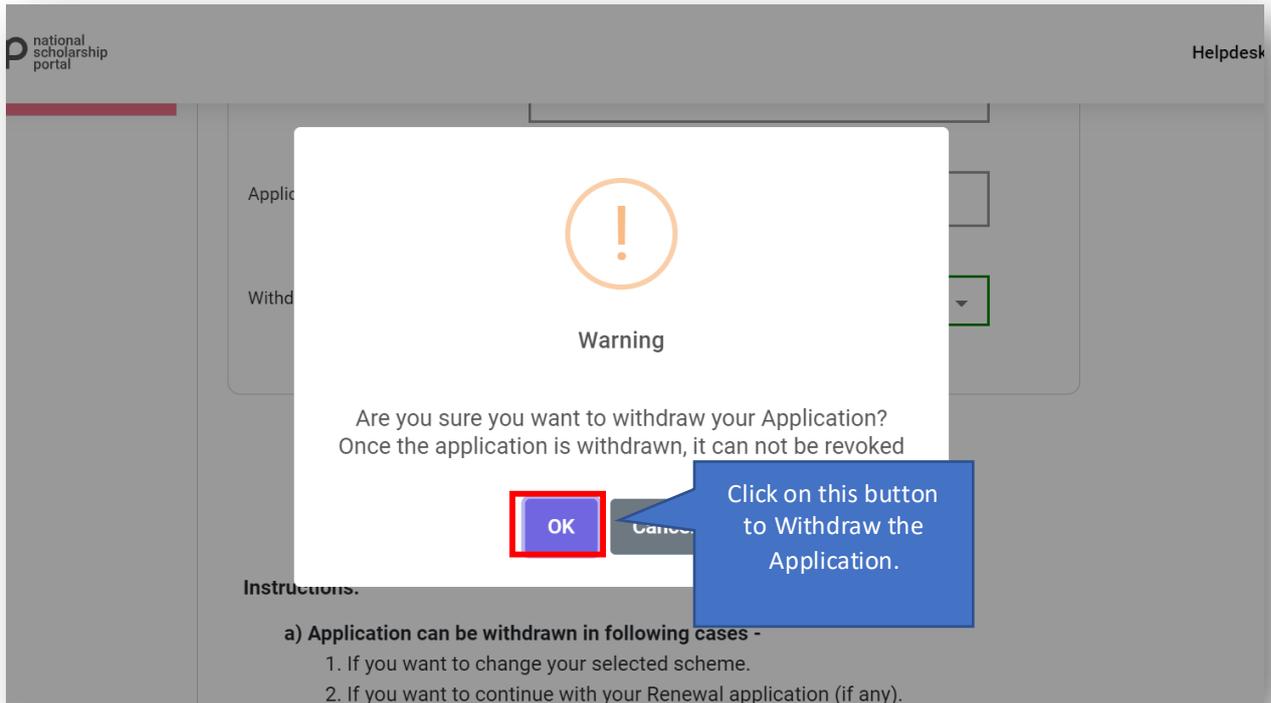


Fig 2.4 (e)

## 2.5 My Profile

Users will be able to view their profile from this option. My Profile will look as shown below in Fig 2.5 (a)

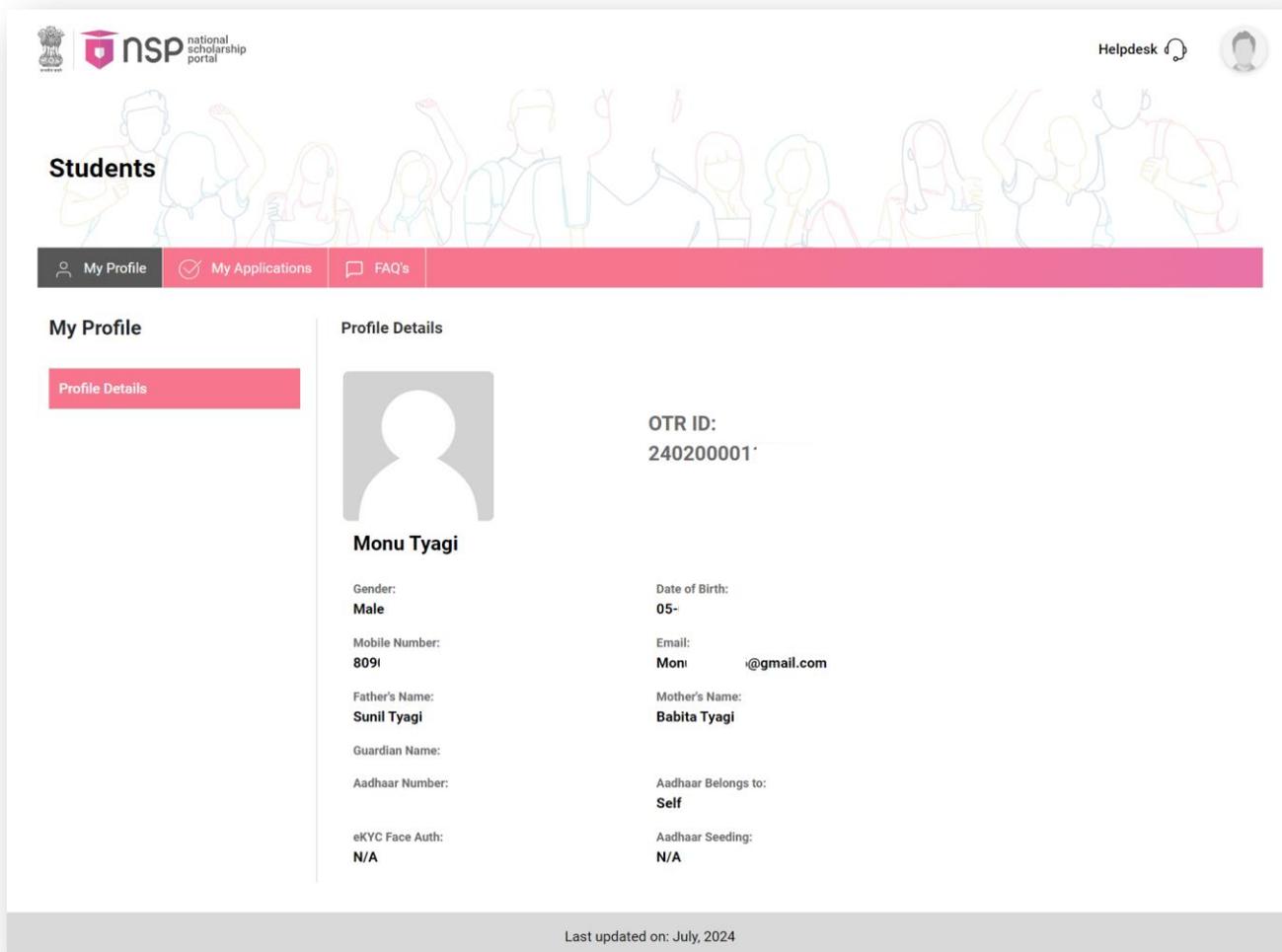


Fig 2.5 (a)

## 2.6 Helpdesk

Users will be able to get required help regarding portal from this option. They will be able to view Helpdesk information from the 'Helpdesk' option shown on the Header of the Login Page. Helpdesk will look as shown below in Fig 2.6 (a).

**Email – helpdesk@nsp.gov.in**

Call – 0120 - 6619540 (8:00 AM to 8:00 PM on all days, except government holidays)

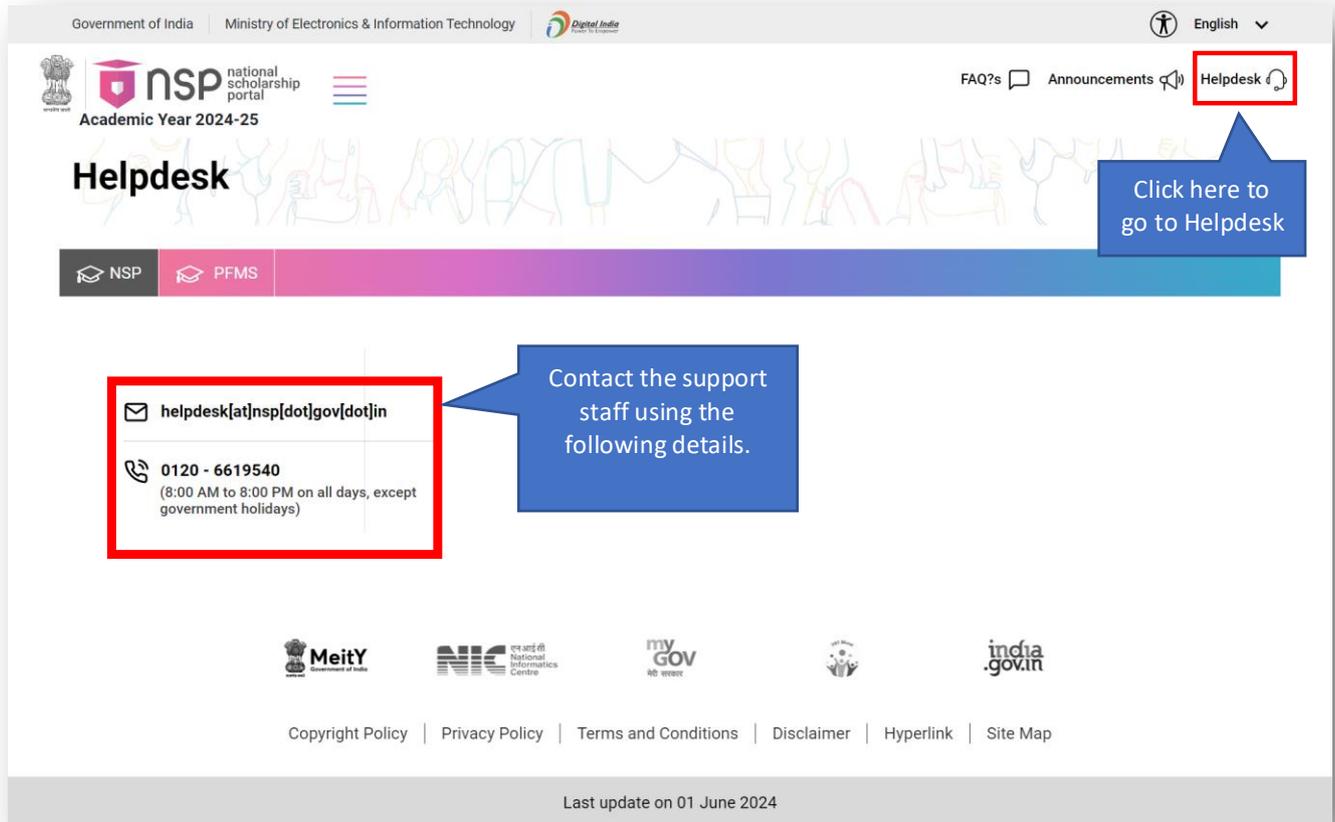


Fig 2.6 (a)

## 2.7 Announcements

Users will be able to view important announcements from this option. They will be able to reach announcements from Helpdesk Page. It will look as shown below in Fig 2.7 (a) and Fig 2.7 (b) as shown below.

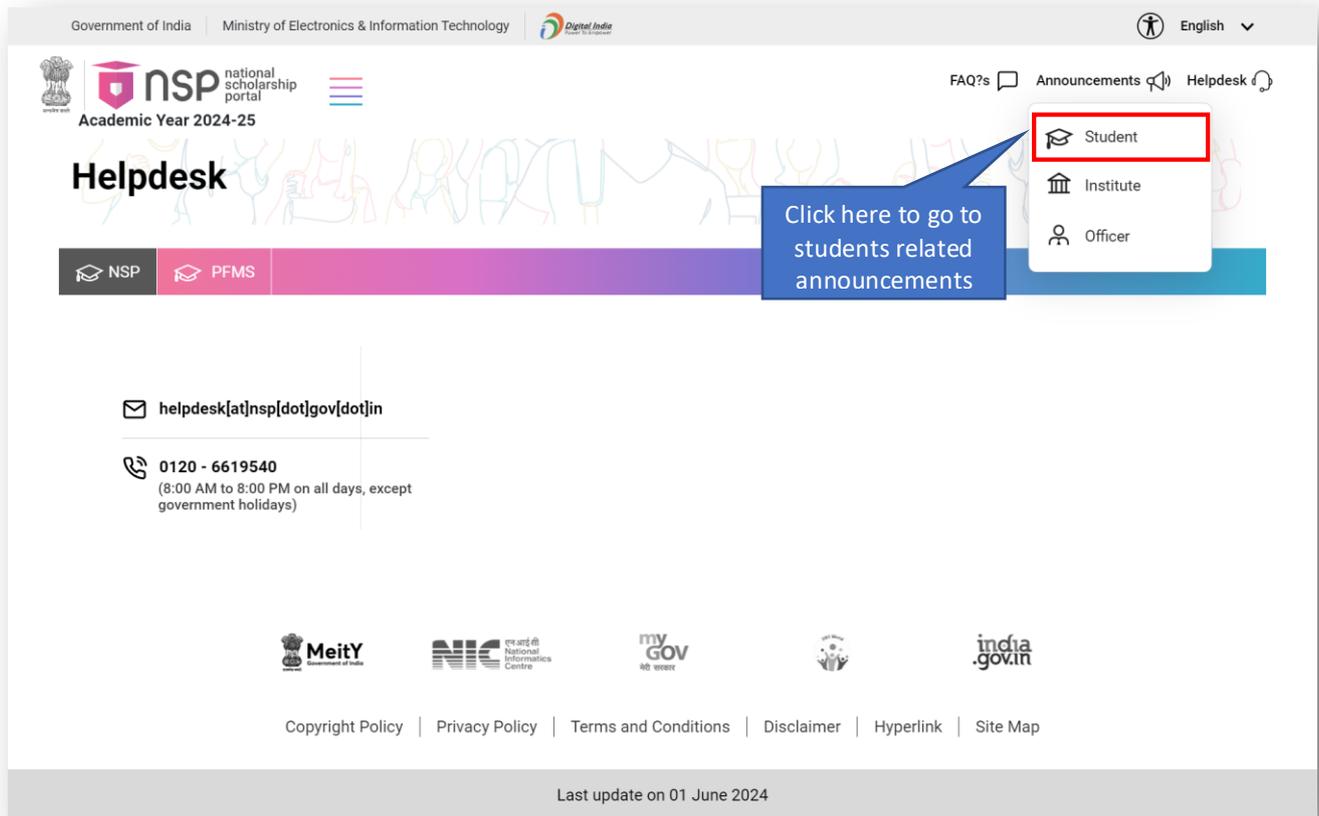


Fig 2.7 (a)

The announcement page will look as shown in Fig 2.7 (b).

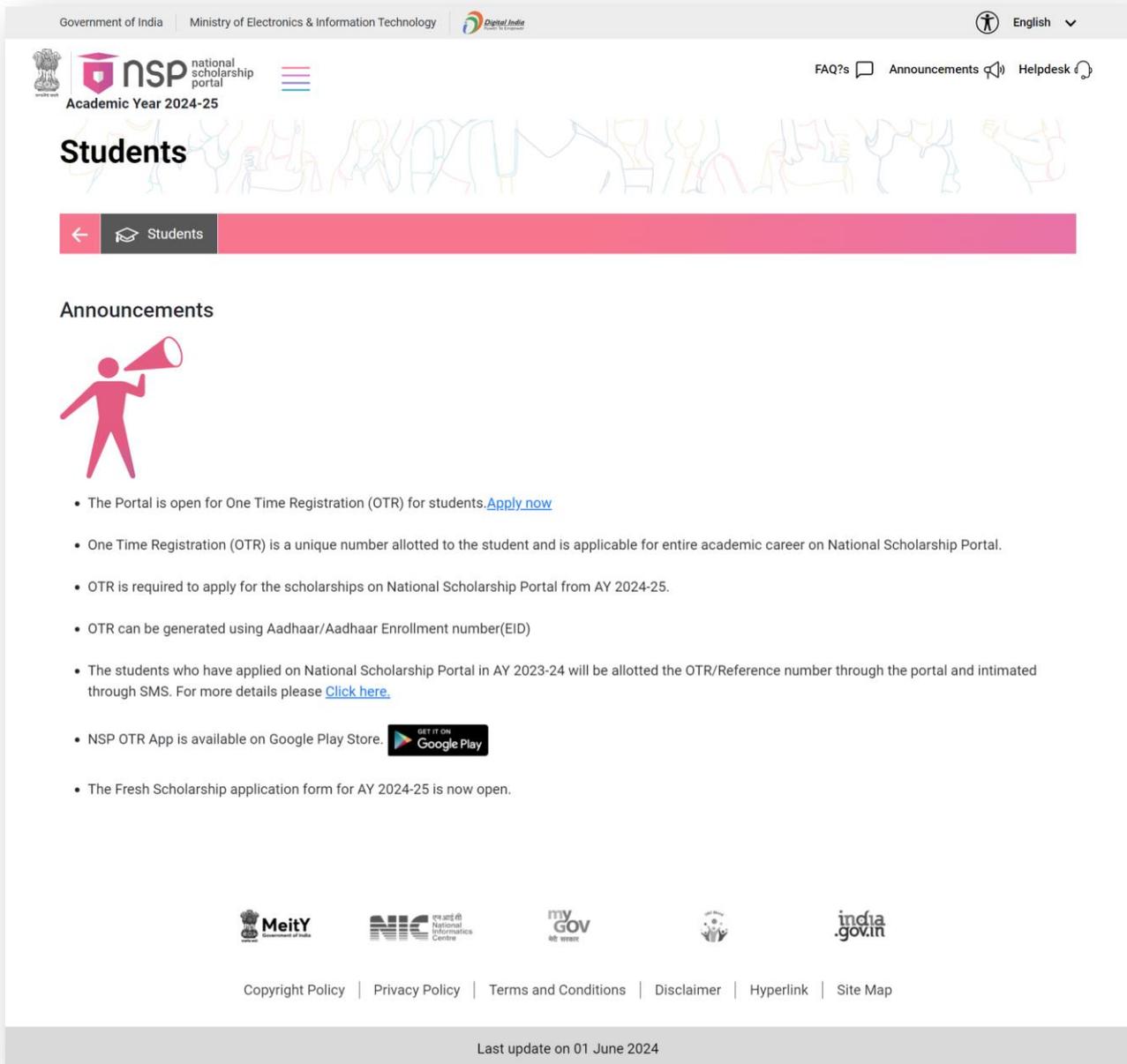


Fig 2.7 (b)

## 2.8 FAQs

Users will be able to view FAQs from the Login Page as shown in Fig 2.8 (a).

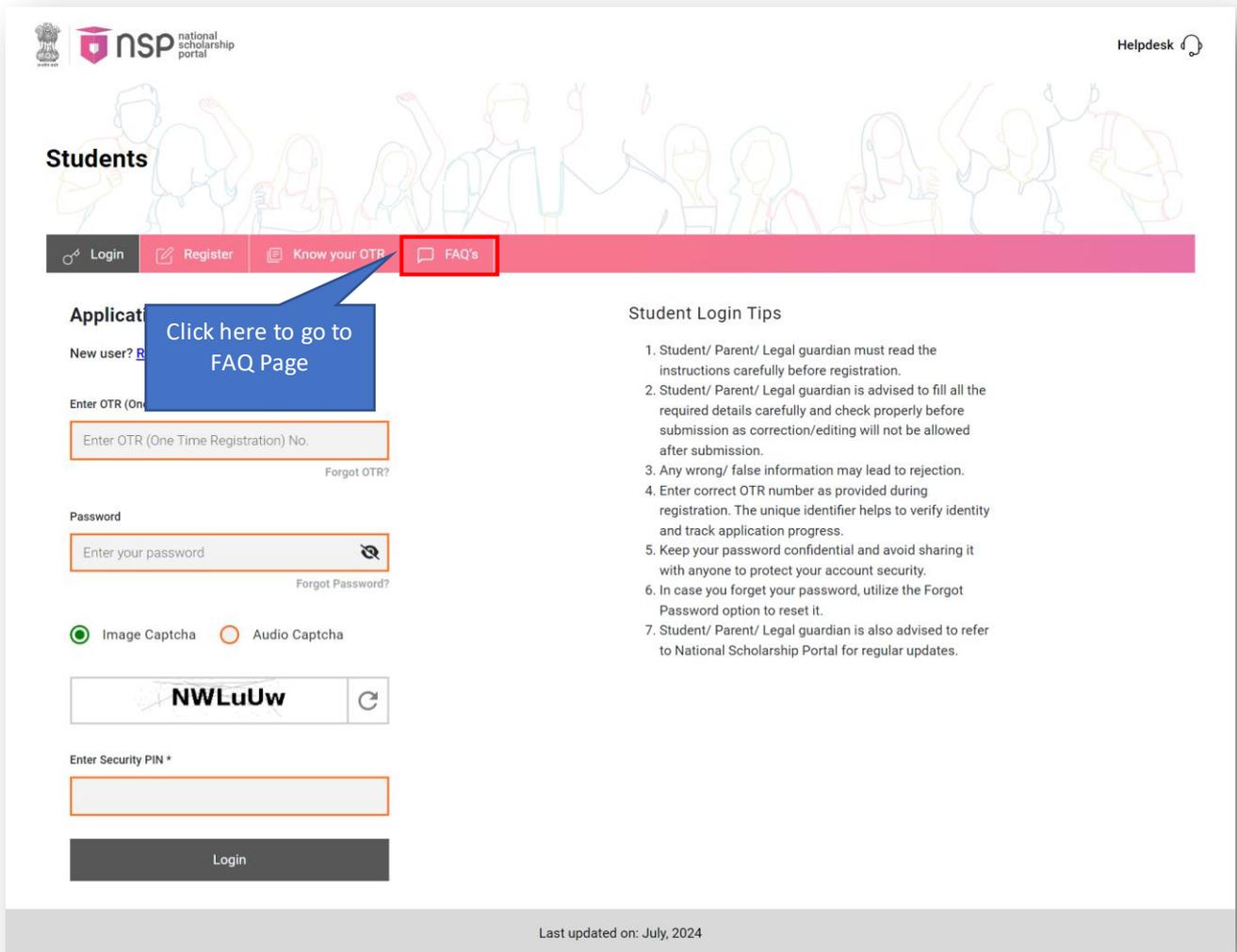


Fig 2.8 (a)

FAQs will look as shown below in Fig 2.8 (b)

**Students**

Login Register Know your OTR FAQ's

### FAQ - Application Form

**How to apply for scholarship?** -

First student has to register on OTR in order to get OTR ID, Further the OTR must be used to fill the Application Form module. Student's demographic details and photograph will be automatically fetched from the OTR module.

**How to update demographic details?** +

**How do I change my Domicile State?** +

**How can I change my Scholarship Category once my application is submitted?** +

**When can I withdraw my application?** +

**Can I revoke my renewal application again after withdrawing?** +

**How do I change my password?** +

Last updated on: July, 2024

**Fig 2.8 (b)**