



Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	31-01-2025 13:00:00	
Bid Opening Date/Time/बिड खुलने की तारीख/समय	31-01-2025 13:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education	
Department Name/विभाग का नाम	Department Of Higher Education	
Organisation Name/संगठन का नाम	National Institute Of Technology (nit)	
Office Name/कार्यालय का नाम	Kurukshetra/haryana	
क्रेता ईमेल/Buyer Email	buyer62.nitn.hr@gembuyer.in	
Total Quantity/कुल मात्रा	17	
ltem Category/मद केटेगरी	Executive Table (V3) (Q2) , Steel Shelving Cabinets (Adjustable Type) confirming to IS 3312 (V3) (Q2) , Revolving Chair (V4) (Q2) , Steel Bookcases confirming to IS 7761 (V2) (Q2) , Computer Table (V2) (Q2)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	2 Lakh (s)	
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	15 Lakh (s)	
Years of Past Experience Required for same/similar service/उर्न्ही/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छ्टट/ and Turnover/टर्नओवर के लिए एमएसई को छ्ट प्राप्त है	Yes	
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	Νο	

Bid Details/बिड विवरण		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No	
Past Performance/विगत प्रदर्शन	50 %	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes	
RA Qualification Rule	H1-Highest Priced Bid Elimination	
Type of Bid/बिड का प्रकार	Two Packet Bid	
Primary product category	Executive Table (V3)	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies pre- registered with GeM)	No	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Arbitration Clause	No	
Mediation Clause	No	

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Director National Institute of Technology, Kurukshetra-136119 (Director, Nit, Kurukshetra)

MII Purchase Preference/एमआईआई खरीद वरीयता

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	MII Purchase Preference/एमआईआई खरीद वरीयता	No	
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

4. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc.

This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Executive Table (V3) (3 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Executive Table with Pedestal / Side Storage Unit	
2	
esistant) Ply,	
oisture	
esistant) Ply,	

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Depth of ERU (Extended Return Unit) (Tolerance ±20 mm)	450 mm
	Material of Door in ERU	Particle Board
Keyboard Tray	Availability of Keyboard Tray	No
Colour and Warranty	Warranty period (in number of months)	12, 24, 36, 48 Or higher (month)

Additional Specification Parameters - Executive Table (V3) (3 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)	
Executive Table As Per Buyer Added BID Specific ATC Document		
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* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Jagir Singh	136119,Room No304, 2nd Floor, Golden Jubilee Administrative Building, National Institute of Technology Kurukshetra	3	20

Steel Shelving Cabinets (Adjustable Type) Confirming To IS 3312 (V3) (2 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
STANDARDS AND CERTIFICATIONS	Governing Standard	Conformity to IS 3312
GENERIC	Types of Shelving Cabinets	Large

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
DIMENSIONS AND TOLERANCES	Overall Dimension of Shelving Cabinets excluding pedestal height (Format: Height X Width X Depth) (Tolerance: ± 10 mm)	1855 mm X 910 mm X 480 mm

Additional Specification Parameters - Steel Shelving Cabinets (Adjustable Type) Confirming To IS 3312 (V3) (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)		
Steel Almirah	As Per Buyer Added BID Specific ATC Document		

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Jagir Singh	136119,Room No304, 2nd Floor, Golden Jubilee Administrative Building, National Institute of Technology Kurukshetra	2	20

Revolving Chair (V4) (5 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL REQUIREMENT	Type of chair	High Back
UNDERSTRUCTURE	Tilt mechanism	Synchronic tilt mechanism, Tilt working with torsion bar mechanism, Active bio synchro mechanism, Front pivot synchro tilt mechanism Or higher
	Locking mechanism	Multi position locking Or higher

Specification Name/विशिष्टि का नाम		Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Seat depth adjustment	Adjustable, Fixed type Or higher
	Revolving mechanism	Designed with 360 degree-revolving type
	Pedestal base	Glass filled nylon
	Minimum thickness (in mm) of MS Plate Joining the backrest with seat of the chair	2.0 - 6.0 Or higher (millimeter)
SEAT	Seat material	Moulded PU
	Density of PU used in seat (kg per cubic meter)	>40<=50
	Thickness of PU used in seat (mm)	>40<=50
	Minimum seat height from floor surface (mm)	>500
	Width of seat (mm)	>500
	Depth of seat (mm)	>500
	Seat upholstery material	Polyester fabric
BACKREST	Backrest type	Flexi back Or higher
	Backrest height	Fixed, Adjustable Or higher
	Backrest support type	Adjustable lumber support
	Backrest base frame material	Injection moulded plastic
	Density of PU used in backrest (kg per cubic meter)	NA
	Thickness of PU used in backrest (mm)	NA
	Width of backrest (mm)	>450<=500
	Backrest height from the seat level	>550
	Backrest upholstery material	Mesh fabrics
ARMREST	Armrest type and arm movement	Adjustable (left, right, up, down, front, back, swivel)
WARRANTY	Warranty period in number of years	1, 2, 3, 4, 5 Or higher (year)

Additional Specification Parameters - Revolving Chair (V4) (5 pieces)

Specification Parameter Name Bid Requirement (Allowed Values)		
High Back Chair	As Per Buyer Added BID Specific ATC Document	

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Jagir Singh	136119,Room No304, 2nd Floor, Golden Jubilee Administrative Building, National Institute of Technology Kurukshetra	5	20

Steel Bookcases Confirming To IS 7761 (V2) (3 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
STANDARDS AND CERTIFICATIONS	Governing Standard	Conformity to IS 7761
MATERIAL AND FINISH REQUIREMENTS	Mild Steel Sheets	Grade 0 of IS 513

Additional Specification Parameters - Steel Bookcases Confirming To IS 7761 (V2) (3 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)	
Steel Bookcase	As Per Buyer Added BID Specific ATC Document	

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Jagir Singh	136119,Room No304, 2nd Floor, Golden Jubilee Administrative Building, National Institute of Technology Kurukshetra	3	20

Revolving Chair (V4) (2 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL REQUIREMENT	Type of chair	Mid Back
		Revolving with back tilting, Center tilt mechanism, Knee tilt mechanism, Knee tilt Synchronic mechanism, Synchronic tilt mechanism, Tilt working with torsion bar mechanism, Active bio synchro mechanism, Front pivot synchro tilt mechanism Or higher
	Locking mechanism	Back tilt and locking, Upright locking, Tilt limiter, 3 Position locking, 4 Position locking, 5 Position locking, Multi position locking Or higher
	Seat depth adjustment	Adjustable, Fixed type Or higher
	Revolving mechanism	Designed with 360 degree-revolving type
	Pedestal base	Glass filled nylon
	Minimum thickness (in mm) of MS Plate Joining the backrest with seat of the chair	2.0 - 6.0 Or higher (millimeter)
SEAT	Seat material	PU foam
	Density of PU used in seat (kg per cubic meter)	>40<=50
	Thickness of PU used in seat (mm)	>40<=50
	Minimum seat height from floor surface (mm)	>400<=500
	Width of seat (mm)	>400<=450
	Depth of seat (mm)	>400<=450
	Seat upholstery material	Polyester fabric

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
BACKREST	Backrest type	Flexi back, Tilting type Or higher	
	Backrest height	Fixed, Adjustable Or higher	
	Backrest support type	Contoured back / Without lumber support	
	Backrest base frame material	Hot pressed plywood	
	Density of PU used in backrest (kg per cubic meter)	>40<=50	
	Thickness of PU used in backrest (mm)	>40<=50	
	Width of backrest (mm)	<=400	
	Backrest height from the seat level	>450<=550	
	Backrest upholstery material Polyester fabric		
ARMREST	Armrest type and arm movement	Fixed	
WARRANTY	Warranty period in number of years	1, 2, 3, 4, 5 Or higher (year)	

Additional Specification Parameters - Revolving Chair (V4) (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Computer Chair	As Per Buyer Added BID Specific ATC Document

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./ढ़ सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Jagir Singh	136119,Room No304, 2nd Floor, Golden Jubilee Administrative Building, National Institute of Technology Kurukshetra	2	20

Computer Table (V2) (2 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
GENERIC	Type of Computer Table (Hint: "Unit indicates additional drawers, storage units/compartments, etc)	Computer table with additional unit	
TABLE TOP	Material Type of Table Top	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher	
	Side of Lamination in Table Top	Single (Top Side), Double (Top and Bottom Sides) Or higher	
	Type of Material of Lamination in Table Top	Laminate, Veneer, Laminate on One side and Venee on Other Side Or higher	
	Length of Table Top (in mm) (Tolerance +/- 10 mm)	1200	
	Width of Table Top (in mm) (Tolerance +/- 10 mm)	600	
	Thickness of Table Top (in mm) (Tolerance ±5 mm)	18	
	Shape of Table Top Edge	Straight	
	Color Family of Table Top	Brown	
	Material Type of Table Understructure	Wooden/Engineer Wood Understructure	
(WITH CPU SHELF)	Material of Table Understructure	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher	
	Availability of modesty panel	Yes	
	Material Type of Modesty Panel	Wooden/Engineer Wood	
	Material of Modesty Panel	Particle Board	

Specification Parameter Name	Bid Requirement (Allowed Values)			
Computer Table	As Per Buyer Added BID Specific ATC Document			

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./я सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Jagir Singh	136119,Room No304, 2nd Floor, Golden Jubilee Administrative Building, National Institute of Technology Kurukshetra	2	20

Special terms and conditions-Version:1 effective from 18-06-2024 for category Revolving Chair (V4)

1.

Special Terms and Conditions

- 1. The colours for the Seat and Back, are specified based on the procurement done by various buyers on GeM.
- 2. Sellers are advised to refrain from uploading any catalogue selecting image colour other than the option chosen for the catalogue, as available in the category. Any mismanagement of this will be treated seriously as per GeM policies.
- 3. In case buyer requires to buy any other colour not covered in the category, same may be specified under additional parameters while creating the bid. The colours mentioned in the additional parameters by the buyer in the bid shall prevail over the colours indicated in the catalogue.
- 4. Sellers are advised to check the complete bid document while offering their prices.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. <u>Click here</u> to view the file

4. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the

bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

5. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

6. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Director, National Institute of Technology, Kurukshetra-136119 A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

7. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

8. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

9. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

10. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

11. Buyer Added Bid Specific ATC

Buyer uploaded ATC document <u>Click here to view the file</u>.

12. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

13. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

14. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at

consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

15. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws /

acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---